ACKNOWLEDGMENTS

This report was written by Corina Drousiotou, Head of the Humanitarian Affairs Unit, NGO Future Worlds Center and Manos Mathioudakis, Senior social advisor of the Humanitarian Affairs Unit, NGO Future Worlds Center, assisted by Fatema Islam and Panagiota Toumazou. The report was edited by ECRE.

All information provided in this report on detention conditions are based on monitoring visits carried out by Future Worlds Center in March 2014, for the submission of comments to the Committee against Torture pending their visit in April 2014 and for the purpose of drafting the report for the AIDA website, as well as based on information collected during the weekly visits to the centre for the representation of individual cases by Future Worlds Center.

The information in this report is up-to-date as of August 2014.

The AIDA project

The AIDA project is jointly coordinated by the European Council on Refugees and Exiles (ECRE), Forum Réfugiés-Cosi, Irish Refugee Council and the Hungarian Helsinki Committee. It aims to provide up-to-date information on asylum practice in 16 EU Member States (AT, BE, BG, CY, CR, DE, FR, GR, HU, IE, IT, MT, NL, PL, SE, UK) which is easily accessible to the media, researchers, advocates, legal practitioners and the general public through the dedicated website www.asylumineurope.org. Furthermore the project seeks to promote the implementation and transposition of EU asylum legislation reflecting the highest possible standards of protection in line with international refugee and human rights law and based on best practice.

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Table 1: Applications and granting of protection status at first and second instance in 2013

<table>
<thead>
<tr>
<th>Total applicants in 2013</th>
<th>Refugee status</th>
<th>Subsidiary protection</th>
<th>Humanitarian Protection</th>
<th>Rejections (in-merit and admissibility)</th>
<th>Otherwise closed / discontinued</th>
<th>Refugee rate</th>
<th>Subs.Pr. rate</th>
<th>Hum. Pr. rate</th>
<th>Rejection rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>B</td>
<td>C</td>
<td>D</td>
<td>E</td>
<td>F</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total numbers</td>
<td>1144</td>
<td>33</td>
<td>124</td>
<td>8</td>
<td>633</td>
<td>307</td>
<td>4%</td>
<td>16%</td>
<td>1%</td>
</tr>
</tbody>
</table>

Breakdown by countries of origin of the total numbers

<table>
<thead>
<tr>
<th>Country</th>
<th>Total applicants in 2013</th>
<th>Refugee status</th>
<th>Subsidiary protection</th>
<th>Humanitarian Protection</th>
<th>Rejections (in-merit and admissibility)</th>
<th>Otherwise closed / discontinued</th>
<th>Refugee rate</th>
<th>Subs.Pr. rate</th>
<th>Hum. Pr. rate</th>
<th>Rejection rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Syria</td>
<td>562</td>
<td>1</td>
<td>176</td>
<td>0</td>
<td>77</td>
<td>154</td>
<td>0%</td>
<td>69%</td>
<td>0%</td>
<td>30%</td>
</tr>
<tr>
<td>Egypt</td>
<td>143</td>
<td>8</td>
<td>1</td>
<td>8</td>
<td>131</td>
<td>42</td>
<td>5%</td>
<td>1%</td>
<td>5%</td>
<td>89%</td>
</tr>
<tr>
<td>Bangladesh</td>
<td>106</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>185</td>
<td>30</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>100%</td>
</tr>
<tr>
<td>Vietnam</td>
<td>83</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>146</td>
<td>10</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>100%</td>
</tr>
<tr>
<td>Pakistan</td>
<td>54</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td>37</td>
<td>15</td>
<td>3%</td>
<td>0%</td>
<td>0%</td>
<td>97%</td>
</tr>
<tr>
<td>Sri Lanka</td>
<td>50</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>101</td>
<td>6</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>100%</td>
</tr>
<tr>
<td>Somalia</td>
<td>43</td>
<td>0</td>
<td>0</td>
<td>2</td>
<td>10</td>
<td>0</td>
<td>0%</td>
<td>0%</td>
<td>17%</td>
<td>83%</td>
</tr>
<tr>
<td>India</td>
<td>36</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>39</td>
<td>17</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>100%</td>
</tr>
<tr>
<td>Philippines</td>
<td>34</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>40</td>
<td>7</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>100%</td>
</tr>
<tr>
<td>Iran (Islamic Republic of)</td>
<td>22</td>
<td>5</td>
<td>1</td>
<td>7</td>
<td>48</td>
<td>5</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>100%</td>
</tr>
<tr>
<td>Afghanistan</td>
<td>6</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>48</td>
<td>5</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>100%</td>
</tr>
<tr>
<td>Russia</td>
<td>8</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td>7</td>
<td>2</td>
<td>13%</td>
<td>0%</td>
<td>0%</td>
<td>88%</td>
</tr>
<tr>
<td>Serbia</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>3</td>
<td>0</td>
<td>0</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>100%</td>
</tr>
</tbody>
</table>

Sources: Asylum Service for first instance decisions and Refugee Reviewing Authority for second instance decisions
Table 2: Gender/age breakdown of the total numbers of applicants in 2013

<table>
<thead>
<tr>
<th></th>
<th>Number</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total number of applicants (A)</strong></td>
<td>1144</td>
<td></td>
</tr>
<tr>
<td><strong>Men (B)</strong></td>
<td>706</td>
<td>61.71</td>
</tr>
<tr>
<td><strong>Women (C)</strong></td>
<td>438</td>
<td>38.29</td>
</tr>
<tr>
<td><strong>Unaccompanied children (D)</strong></td>
<td>55</td>
<td>4.81</td>
</tr>
</tbody>
</table>

Source: Asylum Service

Table 3: Comparison between first instance and appeal decision rates in 2013

<table>
<thead>
<tr>
<th></th>
<th>First instance</th>
<th>Appeal</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Number</td>
<td>Percentage</td>
</tr>
<tr>
<td><strong>Total number of decisions (A)</strong></td>
<td>798</td>
<td></td>
</tr>
</tbody>
</table>

| **Positive decisions**              |        |            |        |            |
| **Total (B)**                       | 165    | 20.68      | 87     | 14.03      |
| **Refugee Status (Ba)**             | 33     | 4.14       | 9      | 1.45       |
| **Subsidiary protection (Bb)**      | 124    | 15.54      | 55     | 8.87       |
| **Hum/comp protection (Bc)**        | 8      | 1.00       | 23     | 3.71       |

| **Negative decision (C)**           | 633    | 79.32      | 533    | 85.97      |

Sources: Asylum Service for first instance decisions and Refugee Reviewing Authority for second instance decisions

Table 5: Subsequent applications submitted in 2013

<table>
<thead>
<tr>
<th></th>
<th>Number of subsequent applications submitted</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total number</strong></td>
<td>453</td>
</tr>
</tbody>
</table>

Sources: Asylum Service and Refugee Reviewing Authority
Overview of the legal framework and practice

Please provide the title and links to the most recent version of the relevant national legislation(s):

*Main legislative acts relevant to asylum procedures, reception conditions and detention* (add as many lines as necessary)

<table>
<thead>
<tr>
<th>Title in English</th>
<th>Original title</th>
<th>Abbreviation</th>
<th>Weblink</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reception Conditions Regulations Amendment 2013</td>
<td>Οι περί Προσφύγων (Συνήθειες υποδοχής Αιτητών) Κανονισμοί του 2013</td>
<td></td>
<td>(page 1639) <a href="http://www.mof.gov.cy/mof/gpo/gpo.nsf/All/20E2336133F109F5C2257BA60036F2B7/$file/4696%20%202012%20%202013%20%20MEROS%20%201.pdf">http://www.mof.gov.cy/mof/gpo/gpo.nsf/All/20E2336133F109F5C2257BA60036F2B7/$file/4696%20%202012%20%202013%20%20MEROS%20%201.pdf</a></td>
</tr>
<tr>
<td>State Medical Institutions and Services General Regulations 2000-2013</td>
<td>Οι Περί Κυβερνητικών ιατρικών ιδρυμάτων και Υπηρεσιών Γενικοί κανονισμοί του 2000-2013</td>
<td></td>
<td><a href="http://goo.gl/MoXPZc">http://goo.gl/MoXPZc</a></td>
</tr>
<tr>
<td>Medical Institutions and Services (Regulations and Fees) 1978-2013</td>
<td>Οι Περί ιατρικών ιδρυμάτων και Υπηρεσιών (Ρύθμισης και Τέλη) Νόμοι του 1978 ώς 2013</td>
<td></td>
<td><a href="http://goo.gl/Qqmi9l">http://goo.gl/Qqmi9l</a></td>
</tr>
<tr>
<td>Aliens and Immigration Law</td>
<td>Ο περί Αλλοδαπών και Μεταναστεύσεως Νόμος (ΚΕΦ.105)</td>
<td></td>
<td><a href="http://www.cylaw.org/nomoi/enop/non-ind/0_105/full.html">http://www.cylaw.org/nomoi/enop/non-ind/0_105/full.html</a></td>
</tr>
<tr>
<td>---</td>
<td>---</td>
<td>---</td>
<td></td>
</tr>
<tr>
<td>Advocates Law Cap. 2</td>
<td>Ο περί Δικηγόρων Νόμος (ΚΕΦ.2)</td>
<td><a href="http://www.cylaw.org/nomoi/enop/non-ind/0_2/full.html">http://www.cylaw.org/nomoi/enop/non-ind/0_2/full.html</a></td>
<td></td>
</tr>
</tbody>
</table>
Main implementing decrees and administrative guidelines and regulations relevant to asylum procedures, reception conditions and detention.

<table>
<thead>
<tr>
<th>Title in English</th>
<th>Original title</th>
<th>Abbreviation</th>
<th>Weblink</th>
</tr>
</thead>
</table>
Asylum Procedure

A. General

1. Flow Chart

REGULAR ASYLUM PROCEDURE

- Lodge of Asylum Application
  - at Aliens and Immigration Units on the territory, at all ports, & border checkpoints
  - at Detention Centers/prisons (in case the applicant is being detained/imprisoned)

- Asylum application transferred to the Asylum Service (1st instance authority)

- Accelerated Procedure
- Regular Procedure

- Decision

- Grant of Refugee status
- Rejection of Refugee status and grant of subsidiary protection
- Rejection at 1st instance examination

- Administrative appeal at Refugee Reviewing Authority (2nd instance authority)

- Grant of Refugee status
- Rejection of Refugee status and grant of subsidiary protection
- Rejection of administrative appeal

- Judicial Review at Supreme court
Dublin Procedure (Asylum Service)

Incoming transfers
- Resume regular asylum procedure at the stage it was left off
- If a final decision had been issued, the return proceedings are initiated
- Initiation of transfer procedure

Outgoing requests
- Decision to proceed with the transfer to responsible member state
- Administrative appeal at the Refugee Reviewing Authority
- Judicial review at Supreme court

Cyprus responsible - Regular asylum procedure follows
2. **Types of procedures**

**Indicators:**

Which types of procedures exist in your country? Tick the box:

- regular procedure: yes [ ] no [ ]
- border procedure: yes [ ] no [ ]
- admissibility procedure: yes [ ] no [ ]
- accelerated procedure (labelled as such in national law): yes [ ] no [ ]
- Accelerated examination (“fast-tracking” certain case caseloads as part of regular procedure): yes [ ] no [ ]
- Prioritised examination (application likely to be well-founded or vulnerable applicant as part of regular procedure): yes [ ] no [ ]
- Dublin Procedure yes [ ] no [ ]

Are any of the procedures that are foreseen in national legislation, not being applied in practice? If so, which one(s)?

Although an accelerated procedure is foreseen in national legislation, in practice it is not applied. The accelerated examination, meaning the “fast tracking” of certain case load is applied from time to time within the regular procedure.

3. **List the authorities that intervene in each stage of the procedure (including Dublin)**

<table>
<thead>
<tr>
<th>Stage of the procedure</th>
<th>Competent authority in EN</th>
<th>Competent authority in original language (GR)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Application</td>
<td>Aliens and Immigration Unit (Police)</td>
<td>Υπηρεσία Αλλοδαπών και Μετανάστευσης</td>
</tr>
<tr>
<td>Dublin (responsibility assessment)</td>
<td>Asylum Service</td>
<td>Υπηρεσία Ασύλου</td>
</tr>
<tr>
<td>Refugee status determination</td>
<td>Asylum Service</td>
<td>Υπηρεσία Ασύλου</td>
</tr>
<tr>
<td>Appeal procedures : -First appeal (administrative) -Second appeal (Judicial)</td>
<td>- Refugee Reviewing Authority - Supreme Court</td>
<td>- Refugee Reviewing Authority -Supreme Court</td>
</tr>
<tr>
<td>Subsequent application (admissibility and examination)</td>
<td>- Asylum Service (if the first application was rejected and an appeal was not submitted) - Refugee Reviewing Authority (if the first application was rejected and an appeal was submitted)</td>
<td>- Υπηρεσία Ασύλου -Refugee Reviewing Authority</td>
</tr>
</tbody>
</table>
4. **Number of staff and nature of the first instance authority (responsible for taking the decision on the asylum application at the first instance)**

<table>
<thead>
<tr>
<th>Name in English</th>
<th>Number of staff</th>
<th>Ministry responsible</th>
<th>Is there any political interference possible by the responsible Minister with the decision making in individual cases by the first instance authority? Y/N</th>
</tr>
</thead>
<tbody>
<tr>
<td>Asylum Service</td>
<td>Total staff 29 people. Of these 18 people are competent to be involved in making decisions on claims, however currently some of these are working on other asylum related tasks and approximately 11 are involved in the actual decision making process.</td>
<td>Ministry of Interior</td>
<td>Yes</td>
</tr>
</tbody>
</table>

In most cases the Asylum Service, the first instance authority, decides independently without interference from the Ministry of Interior, however from time to time the Minister of Interior will have input in setting the policy for asylum seekers from specific countries of origins such as when there is an influx of asylum seekers from a country in conflict (i.e. Iraq, Syria). Additionally there have been cases where the Minister of Interior has inquired about individual cases and requested it be given priority or special attention.

5. **Short overview of the asylum procedure**

The asylum procedure in Cyprus is a single procedure whereby both refugee status and subsidiary protection status is examined. In accordance with the Refugee Law of 2000, an asylum application may be lodged at entry points into the Republic of Cyprus or within the territory at any police station. An asylum application can also be lodged from detention or prison. In practice asylum applications are only received at the Aliens and Immigration Unit, which is a department of the Police. One such office exists in each of the five districts in Cyprus (Nicosia, Limassol, Larnaka, Paphos, Ammochostos). For people in detention or prison who have requested to lodge an asylum application, the police officers in charge of the detention centre or prison-guards should notify the Aliens and Immigration Unit who sends one of their police officers to receive the asylum application. The majority of asylum seekers (approx. 90%) of asylum seekers enter Cyprus from the areas not controlled by the Republic of Cyprus (RoC), at the north of the island, and then cross the ‘green line’/no-man’s land to the areas under the control of the RoC. The ‘green line’ is not considered a border, and although there are authorized points of crossing along it, these are not considered official entry points into the RoC. Once an application is received by the Aliens and Immigration Unit, it is immediately registered in the common data system which is managed by the Asylum Service and finger prints are taken. A person is considered an asylum seeker from the day the asylum application is submitted up to the issuance of the final decision.
Specifically, the following procedures exist:

**Regular procedure and accelerated procedures:** The Refugee Law of 2000 provides for a regular procedure and an accelerated procedure. The Asylum Service, a department of the Ministry of Interior, is responsible for both the regular and accelerated procedures and asylum seekers are entitled to material reception conditions during both these procedures. The accelerated procedure has a specific time limit for the issuance of the decision and shorter time limits for the submission of an appeal. In practice the accelerated procedure is never used. However, asylum applications from countries considered to be safe or countries facing a humanitarian crisis, are prioritized through a fast track procedure.

**Dublin procedure/Admissibility procedure:** According to article 11(B)(2) of the Refugee Law of 2000, during the procedure to identify the Member State responsible under the Dublin Regulation a person is considered an asylum seeker. Regarding asylum seekers returned to Cyprus under the Dublin Regulations, if the refugee status determination procedure was not concluded this will resume at the stage it was left off. All persons, except mothers with children, returned to Cyprus under the Dublin Regulations, regardless of the stage of their case, will be detained.

**Admissibility of a subsequent application/new elements:** When a rejected asylum seeker submits a subsequent application or new elements to the initial claim, authorities will first examine the admissibility of such an application or elements. The new application or new elements, are examined under the regular procedure. **Appeals:** Under national legislation there are two appeals, an administrative appeal before the Refugee Reviewing Authority and a judicial appeal before the Supreme Court.

The Asylum Service, a department of the Ministry of Interior, is responsible for the first instance examination of asylum applications, including the examination of the Dublin Regulation criteria. In addition the Asylum Service is responsible for the overall coordination on issues related to asylum, asylum seekers and persons under international protection, as well as the management of the reception centres. The decision issued by the Asylum Service can lead to refugee status or subsidiary protection status. Until the recent amendment (April 2014) to the Refugee Law of 2000 the Asylum Service could also grant humanitarian status, but this has been removed.

If rejected by the Asylum Service an asylum seeker has 20 calendar days to file an appeal with the Refugee Reviewing Authority, which is the second instance administrative authority that examines asylum applications. Alternatively, the applicant can bypass this stage and submit a recourse before the Supreme Court within 75 days. An asylum seeker who receives subsidiary protection status can submit an appeal against the part of the decision that rejects the application for refugee status before the Refugee Reviewing Authority or the Supreme Court as described.

The Refugee Reviewing Authority, an independent body, examines both substance and points of law and can grant refugee status or subsidiary protection. If rejected, an asylum seeker has the right to submit a recourse before the Supreme Court within 75 days.

The Supreme Court, which is the only judicial review process in the asylum procedure, decides only on points of law and does not examine the substance of an asylum claim. In addition this procedure does not have automatic suspensive effect and although according to the Refugee Law of 2000 the applicant is still considered an asylum seeker throughout this procedure, the law does not allow applicants to remain in the country. Instead asylum seekers are simultaneously considered “prohibited migrants” and subject to detention and deportation. An asylum seeker can submit a separate application before the Supreme Court requesting the suspension of the decision until the case is reviewed, however the applicant must establish ‘obvious illegality’ or ‘irreparable damage’ and even where deportation has been argued to lead to irreparable damage, this has not always been accepted by the presiding Judge.
B. Procedures

1. Registration of the Asylum Application

<table>
<thead>
<tr>
<th>Indicators</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Are specific time limits laid down in law for asylum seekers to lodge their application?</td>
<td>☒</td>
<td></td>
</tr>
<tr>
<td>Are there any reports (NGO reports, media, testimonies, etc) of people refused entry at the border and returned without examination of their protection needs?</td>
<td>☒</td>
<td>☒</td>
</tr>
</tbody>
</table>

According to the Refugee Law of 2000\(^1\), an asylum application is addressed to the Asylum Service, a department of the Ministry of Interior, but is lodged at any police station, at the entry points into the Republic of Cyprus (RoC) or within the territory. An asylum application can also be lodged from detention or prison.

In practice all asylum applications are received by the Aliens and Immigration Unit, which is an office within the Police. One such office exists in each of the 5 districts in Cyprus (Nicosia, Limassol, Larnaka, Paphos, Ammochostos). For people in detention or prison who have requested to lodge an asylum application, police officers in charge of the detention centre or prison-guards will notify the Aliens and Immigration Unit, who sends one of their police officers to receive the application.

Persons requesting to lodge an asylum application whilst in prison are often informed that they cannot submit their application until they will be transferred to detention center once they have completed their prison sentence (the majority of third country nationals that are convicted for any offence including minor offences are declared ‘prohibited immigrants’ and placed under detention for the purpose of deportation once they have completed their prison sentence).

Once an application is received by the Aliens and Immigration Unit, the fingerprints of the asylum seeker are taken and their application is immediately registered in the common asylum data system which is managed by the Asylum Service. However, persons often arrive at the Aliens and Immigration Unit expressing their intention to apply for asylum and are given an appointment at a later date or told to return in a few days. In such cases persons are not provided with any documentation indicating that they have attempted to lodge an application, and therefore they have no access to reception conditions. If they have entered the Republic of Cyprus illegally, they also run the risk of being arrested and returned to their country of origin without their claim being examined.

It should be noted that the vast majority (app 90%) of asylum seekers enter Cyprus from the areas not controlled by the Republic of Cyprus (RoC), at the north of the island, and then cross the ‘green line’/no-man’s land to the areas under the control of the RoC. The ‘green line’ is not considered a border and although there are authorized points of crossing along it, these are not considered official entry points into the RoC. Crossing of the ‘green line’ is regulated under the “Green Line” Regulation.\(^2\) If a person has entered the areas in the north without permission from the authorities there, they may be arrested and returned to Turkey and possibly from there to their country of origin. As the Acquis Communautaire is suspended\(^3\) in the areas in the north, there is no asylum system in force and persons cannot seek asylum there. In order to cross the ‘green line’ through the points of crossing a person needs a valid

\(^1\) Article 1, Refugee Law of 2000.
\(^3\) EU Accession Treaty – Protocols on Cyprus - The Protocol on Cyprus, attached to the Treaty of Accession signed on 16 April 2003 by the Republic of Cyprus, provides for the suspension of the application of the Acquis Communautaire in those areas of the Republic of Cyprus, where the Government of the Republic does not exercise effective control.
visa and will be checked by police acting in the north and then by RoC Police. As the majority of persons seeking asylum do not have such a visa they cross the ‘green line’ in an irregular manner with the help of smugglers. If a person is able to cross at these points and expresses the intention to apply for asylum to the RoC police officers, they will then be referred to the Aliens and Immigration Unit in order to lodge an application. If the person has been in the RoC before and had been forcefully or voluntarily returned, but had remained irregularly, they may be arrested and detained, but they will be given access to the asylum procedure.

People apprehended by the police within RoC territory before applying for asylum are arrested for irregular entry and/or stay, regardless of whether they were intending to apply for asylum, even if they were on their way to apply for asylum and have only been in the country for a few days.

The law does not specify the time limits in which asylum seekers should lodge their application for asylum. According to the law persons who have entered illegally must apply the ‘soonest possible’ after they enter the country. In practice, the time which is considered to be the ‘soonest possible’ may vary between the Aliens and Immigration Unit of each district. If the police officer in charge of receiving applications considers that the application was not lodged the soonest possible, the asylum seeker who entered illegally may be arrested. According to the law if an asylum seeker did not lodge an application for international protection as soon as possible, and without having a good reason for the delay, the accelerated procedure can be applied, however in practice this is never implemented. The fact that an asylum application was not submitted the soonest possible by an asylum seeker who entered legally or illegally, will often be taken into consideration during the substantial examination of the asylum application and as an indication of the applicant’s lack of credibility. Once the asylum application is lodged and the applicant’s fingerprints are taken, the application is immediately registered in the common data system which is managed by the Asylum Service and soon after the Aliens and Immigration Unit transfers the physical file to the Asylum Service, which carries out the first instance refugee status determination procedure. As the digital file is already in the asylum database, there is no issue of the Asylum Service not having immediate knowledge of an asylum application being lodged.

2. **Regular procedure**

**General (scope, time limits)**

**Indicators:**

- Time limit set in law for the determining authority to make a decision on the asylum application at first instance (in months): **within reasonable time** ☑️ N/A
- Are detailed reasons for the rejection at first instance of an asylum application shared with the applicant in writing? ☑️ Yes ☐ Only upon request ☐ No
- As of 31st December 2013, the number of cases for which no final decision (including at first appeal) was taken one year after the asylum application was registered: not available

According to the law, the Asylum Service should ensure the fastest possible examination process of applications. In instances where the Asylum Service is not able to issue a decision within 6 months, it is obliged to inform the asylum seeker of the delay or, upon the asylum seekers’ request they should receive information on the time frame within which the decision on their application is to be expected.

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In practice, the time required for the majority of decisions on asylum applications exceeds the 6 month period, and in cases of well-founded applications, the average time taken for the issuance of a decision takes approximately 2-3 years. It is not uncommon for well-founded cases to take up to 5-7 years of waiting time before asylum seekers receive an answer. There are no consequences from such delays and the Asylum Service does not inform the asylum seeker of the delay as provided for in the law, unless the applicant requests information on the delay. Even when such a request is submitted to the Asylum Service, the written response mentions briefly that the decision will be issued within reasonable time, yet no specific time frame within which the decision is to be expected is provided to the applicant.

Appeals before the Refugee Reviewing Authority (RRA), the second instance administrative body, have suspensive effect. The average time taken to issue a decision varies from 6 months to 3 years depending on the case. As in the first instance examination for well-founded cases, it is not unusual for the RRA to take 3 years or more to issue a decision.

The Asylum Service prioritises certain case loads and examines them within the regular procedure and not accelerated procedures under two circumstances: 1) when the country of origin is deemed generally safe; 2) if a conflict is taking place in the country of origin, such as Iraqi cases in the past and Syrian cases currently. Although the law provides for the prioritisation of cases of vulnerable applicants and of evidently well-founded cases, in practice such prioritisation is rare. In the rare instance when prioritisation is given to a vulnerable case, such as to victims of torture, violence or trafficking, it does not necessarily imply that other important safeguards are followed, such as the evaluation of their vulnerability and psychological condition and how this may affect their capability to respond to the questions of the interview. Overall, prioritisation of a vulnerable individual’s case does not necessarily ensure that the interview is carried out under the appropriate procedures specified in accordance to vulnerability.

**Appeal**

**Indicators:**

- Does the law provide for an appeal against the first instance decision in the regular procedure:
  - Yes ☑ No ☐
  - if yes, is the appeal judicial ☑ administrative ☐
  - if yes, is it suspensive ☑ Yes ☐
- Average processing time for the appeal body to make a decision: 1 year – 3yrs and over for well founded cases

Following a negative decision on the asylum application by the Asylum Service, an asylum seeker has 20 calendar days to file an appeal at the Refugee Reviewing Authority, the second instance administrative authority. Alternatively, the applicant can bypass this stage and submit a recourse before the Supreme Court within 75 calendar days. The appeal before the Refugee Reviewing Authority has suspensive effect and it examines both facts and points of law. There is no specific time limit set for the issuance of a decision but rather the law provides that a decision must be issued as soon as possible.

Asylum seekers are informed about their right to appeal before the Refugee Reviewing Authority as this is included in the first instance decision and they have a right to submit an appeal without legal representation. However, if asylum seekers do not have legal representation the chances of

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7 Based on information provided by the NGO Future Worlds Center, which provides free legal support to asylum seekers since 2008 and assists an average of 400 cases per year.
8 Based on information provided by the NGO Future Worlds Center, which provides free legal support to asylum seekers since 2008 and assists an average of 400 cases per year.
succeeding at the appeal stage are extremely limited. Due to the fact that legal aid is not provided by the state at this stage of the asylum procedure (see section on legal assistance below), only a small number of applicants are represented and are able to submit well-argued appeals against the decision of the Asylum Service.

When preparing for an appeal before the Refugee Reviewing Authority, applicants or their legal representatives are not given access to the applicants’ full file before the Refugee Reviewing Authority. Instead access is provided only to the recommendation on the decision, and as of June 2014 to the interview transcript at the Asylum Service and only within 10 working days from the notification of the negative decision. Due to this, appeals are prepared by legal representatives without having knowledge of the full content of the file, including the transcript of the interview (until recently), supporting documents, medical reports, evidence or country of origin information that has been used by the Asylum Service in support of the negative decision. If an asylum seeker submits an appeal before the Refugee Reviewing Authority without legal representation and then at later stage and before the issuance of a decision wishes to retain legal representation or wishes to change their legal representative, the newly appointed legal representative will not have access to any of contents of the applicant's file.

The procedure before the Refugee Reviewing Authority is administrative, not judicial. According to the law, it is up to the discretion of the Refugee Reviewing Authority to provide for a hearing. In practice a hearing is very rarely provided for. Such hearings are not carried out in public and the decisions are not published, however a detailed decision is sent to the applicant.

The Refugee Reviewing Authority can grant refugee status or subsidiary protection to asylum seekers. If rejected by the Refugee Reviewing Authority, an asylum seeker has the right to submit a recourse before the Supreme Court within 75 calendar days. The Supreme Court is the only judicial review process in the asylum procedure and decides only on points of law, not facts of the case. In addition, this procedure does not have an automatic suspensive effect and although legally speaking, the applicant is still considered an asylum seeker throughout this procedure, the law does not allow applicants to remain in the country; asylum seekers at this stage are considered “prohibited migrants” and subject to detention and deportation. An asylum seeker can submit a separate application before the Supreme Court with which they can request suspension of the decision until the case is reviewed. In this separate application before the Supreme Court, the applicant must establish that the decision suffers from ‘blatant illegality’ or if it is not suspended it will lead to ‘irreparable damage’. However, even where the deportation has been argued to lead to irreparable damage this has not always been accepted by the presiding Judge. Accordingly, an asylum-seeker, who does not file an application for suspension or in cases where the Court decides not to suspend one’s deportation order, they are at risk of refoulement before the final determination of the asylum claim.

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9 Administrative recourse under Article 146 (1) of the Constitution of the Republic of Cyprus. This provision provides as follows:“The Supreme Constitutional Court shall have exclusive jurisdiction to adjudicate finally on a recourse made to it on a complaint that a decision, an act or omission of any organ, authority or person, exercising any executive or administrative authority is contrary to any of the provisions of this Constitution or of any law or is made in excess or in abuse of powers vested in such organ or authority or person.” The recourse is a first instance procedure and the Supreme Court can only confirm or annul the decision, while it cannot examine its substance or issue a new decision.
Personal Interview

Indicators:

- Is a personal interview of the asylum seeker conducted in most cases in practice in the regular procedure? ☑ Yes ☐ No
  
  o If so, are interpreters available in practice, for interviews? ☑ Yes ☐ No

- In the regular procedure, is the interview conducted by the authority responsible for taking the decision? ☑ Yes ☐ No

- Are interviews conducted through video conferencing? ☐ Frequently ☑ Rarely ☐ Never

According to the law, all applicants including each dependent adult are given the opportunity of a personal interview. The personal interview on the substance of the application may be omitted where:

(a) the Head of the Asylum Service is able to take a positive decision with regard to refugee status on the basis of available evidence, or;

(b) The examining officer has already met with the applicant in order to assist them to complete the application and submit substantial information related to the application in accordance with the applicant's obligations as provided in the law; or

(c) after a complete examination of the information provided by the applicant the Asylum Service considers the application unfounded as provided for under the accelerated procedure; or

(d) Practically it is not possible, particularly when the Asylum Service is of the opinion that the applicant is unfit or unable to be interviewed owing to enduring circumstances beyond his or her control. When in doubt, the Asylum Service may ask for a confirmation from a doctor or psychologist.

According to the law, the Asylum Service shall take appropriate measures to ensure that personal interviews are conducted under conditions that allow the applicant to explain in detail the reasons for submitting the application for asylum, and in order to do so the Asylum Service shall:

(a) ensure the competent officer who conducts the interview is sufficiently competent to take account of the personal or general circumstances surrounding the application, including the applicant's cultural origin or vulnerability of the applicant, to the extent possible, and

(b) appoint an interpreter who is able to ensure the appropriate communication between the applicant and the competent officer who conducts the interview, without the necessary communication having to be conducted in the language preferred by the applicant if there is another language which he/she may reasonably be considered to understand and in which he/she is able to communicate.

In practice, all asylum seekers are interviewed even when the above conditions are not met and in the majority of cases interview takes place 1-2 years after the application has been submitted. In addition, there is no evidence of the Asylum Service omitting the interview in cases where the applicant may be unfit or unable to be interviewed owed to enduring circumstances beyond their control, even when such exemption has been requested. All interviews are carried out by the Asylum Service, which is the

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12 Article 13A(9), Refugee Law 2000.
13 Based on information provided by the NGO Future Worlds Center, which provides free legal support to asylum seekers since 2008 and assists an average of 400 cases per year.
authority responsible for taking decisions on asylum applications, and an interpreter is always present as provided for in the law. Applicants can make a request regarding the gender of both the examiner as well as the interpreter and in practice if such a request is made then it is usually granted. However, an applicant often does not have knowledge of their right to make such a request. Although an interpreter is always present at interviews, they are not professional interpreters nor adequately trained, and there is no code of conduct for interpreters. Asylum seekers often complain about the quality of the interpretation as well as the impartiality/attitude of the interpreter, yet such complaints are seldom addressed by the Asylum Service.

In order to comply with the Asylum Service’s obligation, as provided for under the law, to ‘allow the applicant to explain in detail the reasons for submitting the application for asylum’, the examining officer should permit corrections by the applicant during the interview or once it is concluded and this is the only stage at which corrections are permitted. However in practice this varies between the examining officer as some officers will allow such corrections and will only take into consideration the corrected statement, whereas others will allow such a corrections but then consider the initial statement and the corrected statement to be contradictory and have often used this as evidence of lack of credibility on behalf of the applicant. In some cases the officer has not accepted any corrections at all.

Only a verbatim transcript of the interview is drafted as audio/video recordings are neither required nor permitted according to the law. As a result there are often complaints by asylum seekers that the transcript does not reflect their statements, which is attributed either to the problematic interpretation or to problems with the examining officer, such as not being appropriately trained especially for the examination of vulnerable persons or sensitive issues, not being impartial, having a problematic attitude and not allowing corrections or clarifications on the asylum seeker’s statements.

According to the law an applicant, as well as their legal representative/lawyer, has access at the Asylum Service to the reasoning of the decision, and as of June 2014 also to the transcript of the interview, in order to decide whether to submit an appeal. A request must be submitted to the Asylum Service in order to access these and according to the law such access is provided within 5 working days for the accelerated procedure and 10 working days for the regular procedure, from the date the applicant or legal representative/lawyer is notified of the decision on the asylum application. In practice once the request is sent within the time-limit the Asylum Service will give access to these documents, including beyond the time-limit.

For the purpose of the appeal before the Refugee Reviewing Authority, which is an administrative appeal and the only appeal where the substance of the case is examined, the applicant and/or legal representative/lawyer do not have access to the file, or to any other documents.

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14 Comments and observations for the forthcoming 52nd session of the UN Committee against Torture, April 2014, KISA, p39-40.
15 Based on information provided by the NGO Future Worlds Center, which provides free legal support to asylum seekers since 2008 and assists an average of 400 cases per year.
Legal assistance

Indicators:

- Do asylum seekers have access to free legal assistance at first instance in the regular procedure in practice?
  - Yes ☒ not always/with difficulty ☐ No
- Do asylum seekers have access to free legal assistance in the appeal procedure against a negative decision?
  - Yes ☒ not always/with difficulty ☐ No
- In the first instance procedure, does free legal assistance cover:
  - ☐ representation during the personal interview ☐ legal advice ☒ both ☐ Not applicable
- In the appeal against a negative decision, does free legal assistance cover:
  - ☐ representation in courts ☐ legal advice ☒ both ☐ Not applicable

Free legal assistance is not granted by the state during the substantial examination of the asylum claims on the first and second administrative instances and pro bono work by lawyers is prohibited by the Advocates Law and may lead to disciplinary measures against lawyers. At these stages, the only legal assistance provided to asylum seekers free of charge, is under projects funded by the UNHCR and the European Refugee Fund (ERF). UNHCR funds the ‘Strengthening Asylum’ project, implemented by the NGO Future Worlds Center since 2006 that provides for two lawyers in all asylum seekers and persons under international protection and its capacity is insufficient for the numbers of asylum seekers and refugees in Cyprus. The project funded under the ERF which provides free legal assistance specifically to asylum seekers has been implemented only twice; once for the first 6 months of 2013 and then for the first 6 months of 2014 by the NGO Future Worlds Center. Due to the short duration as well as the gap in the implementation periods, the projects implemented under ERF have not been able to effectively cover the needs of the population for free legal assistance.

Asylum seekers reach NGOs providing legal assistance primarily through word of mouth especially since the information available to asylum seekers is often not available or out-dated (see section on Information for asylum seekers and access to UNHCR and NGOs) or via other NGOs that may not have legal assistance and may refer asylum seekers to NGOs that do. Individual officers working in various departments of the government that come in contact with asylum seekers may refer them to NGOs to receive legal assistance, whereas asylum seekers residing in the Reception Center may be referred by the staff working there. In the case of asylum seekers in detention they come in contact with NGOs again through other detainees but also by the NGOs carrying out monitoring visits to the detention center. Legal aid is offered by the state only at the judicial examination of the asylum application before the Supreme Court. The application for legal aid is subject to a “means and merits” test. According to this test, an asylum seeker applying for legal aid must show that they do not have the means to pay for the services of a lawyer. This claim will be examined by an officer of the Social Welfare Services who submits a report to the Supreme Court. In the majority of cases, asylum seekers are recognised not to have sufficient resources. Regarding the ‘merits’ part of the test, an asylum seeker must argue in written submissions that their appeal is likely to be successful. As the Supreme Court only examines points of

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16 Article 17(9), Advocates Law (Chapter 2).
17 Strengthening Asylum project.
18 Provision of Free Legal Advice to Asylum Seekers.
19 Based on information provided by the NGO Future Worlds Center, which carries out weekly visits to the detention centre.
20 Article 6B(2), Legal Aid Law.
21 Article 6B(2)(b)(bb), Legal Aid Law.
law this means that asylum seekers must raise legal/procedural points without the assistance of a lawyer. It is nearly impossible for a person with no legal background to satisfy this requirement and as a result, since the 2010 amendment of the law for Legal Aid which extends the benefit of legal aid to the asylum procedure, only 5 applications for legal aid have been granted\textsuperscript{22}. The applications that were successful were mostly prepared free of charge by lawyers working with NGOs. The UN Committee against Torture has stated in its fourth report on Cyprus that it considers that the criteria are overly restrictive to legal aid of asylum seekers and undocumented immigrants and places them at risk of unwarranted refoulement and illegal detention,\textsuperscript{23} while the report of the Working Group on the Universal Periodic Review of Cyprus included a recommendation to ensure that asylum seekers have free legal aid throughout the asylum procedure.\textsuperscript{24}

3. Dublin

**Indicators:**
- Number of outgoing requests in the previous year: 2013: 9 persons
- Number of incoming requests in the previous year 2013: 362 persons
- Number of outgoing transfers carried out effectively in the previous year 2013: 4 persons
- Number of incoming transfers carried out effectively in the previous year 2013: 15 persons

**Procedure**

**Indicator:**
- If another EU Member State accepts responsibility for the asylum applicant, how long does it take in practice (on average) before the applicant is transferred to the responsible Member State? 2 months

All asylum seekers applying for asylum aged 14 and over as well as their dependents, also aged 14 and over are systematically fingerprinted and checked in EUROPADAC\textsuperscript{25}. The Dublin procedure\textsuperscript{26} is systematically applied in all cases; when lodging an application for asylum, the applicant also fills in a Dublin questionnaire where they have to state any previous travels or any relatives present in another Member State. Should they have travelled through another Member State or have relatives present in one Member State, the Dublin Unit invites the applicant for an interview. When another EU Member State accepts responsibility for the asylum applicant, it takes on average 2 months (based on estimations from practical experience) before the applicant is transferred to the responsible Member State. Asylum seekers are not detained for the purpose of transfer whereas the actual transfer takes place under supervision.

Regarding asylum seekers transferred back from another state, the majority are placed in detention, except women with children. Such detention is not ordered by the Asylum Service/ Dublin Unit under the Dublin Regulation, but by the Civil Registry and Migration Department who are in charge of administrative detention, irregular migrants and return decisions. This Department considers without

\textsuperscript{22} According to a search carried out on the Cylaw database, fifty applications for legal aid submitted by asylum seekers were found, out of which five were granted.
\textsuperscript{23} Concluding Observations on the Fourth Report of Cyprus, Committee against Torture, 21 May 2014.
\textsuperscript{25} Article 11A, Refugee Law 2000.
\textsuperscript{26} Article 11B, Refugee Law 2000.
examining individually such cases that all Dublin returnees are in risk of absconding and therefore detention is justified even if there is no final decision on their asylum case.

For asylum seekers transferred back from another state, if a final decision was not issued prior to them leaving Cyprus the asylum procedure resumes where it was left off, whereas if a final decision was issued then deportation procedures are initiated.

**Appeal**

*Indicators:*

- Does the law provide for an appeal against the decision in the Dublin procedure:
  
  ☒ Yes ☐ No
  
  o if yes, is the appeal ☐ judicial ☒ administrative
  
  o If yes, is it suspensive ☐ Yes ☒ No

- Average processing time for the appeal body to make a decision: Not enough cases to provide an average.

The procedure for appeals against Dublin procedure decisions is identical to appeals in the regular procedure (see the section on appeals in the Regular Procedure), except for the suspensive effect of the appeal before the Refugee Reviewing Authority. Whereas an appeal in the regular procedure before the Refugee Reviewing Authority has automatic suspensive effect, in the case of an appeal against a decision in the Dublin procedure it does not suspend the decision, unless the Refugee Reviewing Authority so determines. According to information provided by the Asylum Service, the Refugee Reviewing Authority has so far suspended all transfers until a decision has been issued on appeal. As in the regular procedure, a second appeal is available before the Supreme Court, which does not have suspensive effect but a separate application must be filed in order to suspend the execution of the decision.

The majority of cases in Cyprus that may be transferred to other Member States, are not challenged by the asylum seeker as usually their preference is to not remain in Cyprus. As a result, there is no available information on how such an appeal would be determined or what factors would be taken into consideration.

**Personal Interview**

*Indicators:*

- Is a personal interview of the asylum seeker conducted in most cases in practice in the Dublin procedure? ☒ Yes ☐ No
  
  o If so, are interpreters available in practice, for interviews? ☒ Yes ☐ No

The interview for the Dublin procedure is carried out by the Cyprus Dublin Office which operates under the same authority that carries out the first instance examination of asylum applications, the Asylum Service. These interviews are conducted in the same manner as the regular procedure, meaning that an interpreter is always available when needed and applicants can choose the gender of the interpreter and/or interviewer. It is also recorded in the same way as the regular procedure, meaning only a written transcript is produced as audio/video recording is neither possible nor required by law (see section on Personal Interview in the regular Procedure).
Legal assistance

Indicators:
- Do asylum seekers have access to free legal assistance at the first instance in the Dublin procedure in practice?  Yes  not always/with difficulty  No
- Do asylum seekers have access to free legal assistance in the appeal procedure against a Dublin decision?  Yes  not always/with difficulty  No

There is no access to free legal assistance from the state during the Dublin procedure, specifically the examination before the Asylum Service and the Refugee Reviewing Authority, however such cases can be assisted by the free legal assistance provided for under projects funded by the European Refugee Fund and UNHCR, but the capacity of these projects is extremely limited (see section on legal assistance in the regular procedure).

Legal aid is offered by the state only at the judicial examination of the Dublin decision before the Supreme Court\(^{27}\). The application for legal aid is subject to a “means and merits” test and is extremely difficult to be awarded (see section on legal assistance in the regular procedure).

Suspension of transfers

Indicator:
- Are Dublin transfers systematically suspended as a matter of policy or as a matter of jurisprudence to one or more countries?  Yes  No
  - If yes, to which country/countries? Greece

The majority of cases that fall under the Dublin procedure in Cyprus are requests from other Member States for Cyprus to take responsibility (take backs) and seldom will an asylum seeker leave another Member State and come to Cyprus. In case a transfer is not possible within the time-limits foreseen by the Dublin Regulation, Cyprus will assume responsibility for examining the asylum application and asylum seekers will have full access to reception conditions and all other rights enjoyed by asylum seekers. There are no court rulings on Dublin transfers.

4. Admissibility procedures

General (scope, criteria, time limits)

The only admissibility procedure provided for in national legislation is the procedure that examines the admissibility of a subsequent application or new elements after a final decision has been issued\(^{28}\). According to the Refugee Law of 2000, when an asylum seeker wishes to submit a subsequent application or new elements to the initial claim after a final decision was issued, this must be submitted before the Asylum Service (the first instance administrative body examining asylum applications) or the

\(^{27}\) Article 6B(2), Legal Aid Law.
\(^{28}\) Article 16D, Refugee Law 2000. For further information on subsequent applications, see the section on this topic.
Refugee Reviewing Authority (the second instance administrative body), depending on which of the two authorities issued the final decision on the initial application. Specifically, if an application was examined and rejected by the Asylum Service and the applicant did not proceed with an appeal leading to the decision becoming final, they must submit the subsequent application or new elements to the Asylum Service. If the asylum seeker proceeded with an appeal before the Refugee Reviewing Authority, the subsequent application or new elements must be submitted to this authority. In cases where the asylum seeker continued with an appeal before the Supreme Court on the initial application, then the subsequent application or new elements will again be submitted before the Refugee Reviewing Authority.

According to the Law, if an applicant submits new elements on their claim after a final decision was made, a new application or a new administrative appeal, the competent authority does not treat these cases as a new application or a new administrative appeal, but always as further steps on the initial application or initial appeal. When either the Asylum Service or the Refugee Reviewing Authority decides that the subsequent application or new elements are admissible, they will continue with the substantial examination of these. The competent authority will only issue a new decision that can be executed if the elements increase the chances of the applicant receiving international protection, and if the competent authority is satisfied that the applicant could not submit these elements in the initial examination, due to no fault of their own. If these requirements are not fulfilled then the decision not to admit the new elements or the subsequent application is not considered a new decision but merely confirmation of the initial decision. The difference being that if this is a confirmation of the original decision then the applicant can only challenge the authority’s decision not to admit the evidence, whereas if it is considered a new decision and it is negative, then the applicant can challenge the substantial examination of the application.

There are no specific time limits in which the competent authority must issue a decision on the admissibility of the subsequent application or new elements, and the applicant is not considered an asylum seeker during this procedure. Consequently they do not have access to any reception conditions. As a result, the applicant may remain for months without regular status or any rights while the competent authority decides on the admissibility of the subsequent application or new elements.

**Appeal**

**Indicators:**
- Does the law provide for an appeal against the decision in the admissibility procedure:
  - ☒ Yes     ☐ No
  - o if yes, is the appeal ☒ judicial ☐ administrative
  - o If yes, is it suspensive? ☐ Yes ☒ No

If the competent authority examining the admissibility of a subsequent application or new elements decides that such an application is not admissible, the applicant has a right to challenge the decision not to admit these only before the Supreme Court. A negative decision on admissibility issued by the Asylum Service cannot be appealed before the Refugee Reviewing Authority as in the other procedures. The Supreme Court decides only on points of law, not substance. The time limit to submit such an appeal, as with all appeals before the Supreme Court against administrative decisions, is 75 days. No legal aid is provided for such an appeal, and it does not have suspensive effect.

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**Personal Interview**

**Indicators:**
- Is a personal interview of the asylum seeker conducted in most cases in practice in the admissibility procedure?  □ Yes  ☒ No
  - If yes, is the personal interview limited to questions relating to nationality, identity and travel route?  □ Yes  □ No
  - If so, are interpreters available in practice, for interviews?  □ Yes  □ No

The law does not require a personal interview of asylum seekers in order to examine the admissibility of new elements or a new claim. In practice, a personal interview is rarely provided, which means that the decision is based on a written application that is often prepared by the applicant without legal representation. Due to this, often new elements or subsequent applications are not considered admissible, because of lack of legal representation or because the applicant was not given the opportunity to present supporting documents or explain new elements.

**Legal assistance**

**Indicators:**
- Do asylum seekers have access to free legal assistance at first instance in the admissibility procedure in practice?  □ Yes  □ not always/with difficulty  □ No
- Do asylum seekers have access to free legal assistance in the appeal procedure against an admissibility decision?  □ Yes  □ not always/with difficulty  □ No

As in the regular procedure, free legal assistance is not afforded by the state during the admissibility procedure and pro bono work by lawyers is prohibited by the Advocates Law and may lead to disciplinary measures against lawyers. At these stages the only legal assistance provided for free is under projects funded by the UNHCR and the European Refugee Fund, which have limited capacity (see section on appeals within the regular procedure). In addition, legal aid is not offered by the state for the admissibility procedure.  

5. **Border procedure (border and transit zones)**

There is no border procedure in Cyprus.

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30 Article 6B, Legal Aid Law.
6. **Accelerated procedures**

*General (scope, grounds for accelerated procedures, time limits)*

As in the regular procedure, the Asylum Service is the authority responsible for taking decisions at first instance in accelerated procedures. The national Law provides that under an accelerated procedure the Asylum Service must examine the case within 30 days after the submission of the asylum application. The application can be examined under the accelerated procedure when it falls within the provisions of Article 12A, 12B, 12B2, 12B3, 12B4, 12B5, or 12D(4) of the Refugee Law of 2000. Articles 12A to 12B5 concern applicants from countries where there is no serious risk of persecution, applicants with links to safe third countries and safe - European countries, applicants from a safe country of nationality, inadmissible applications, and applications for which Cyprus is not the first country of asylum.

Article 12D(4) also provides 15 grounds for applying an accelerated procedure:

1. the application is likely to be considered well-founded or the applicant has special needs;
2. the applicant, in submitting his/her application and presenting the facts, has only raised issues that are not relevant or of minimal relevance to the examination of whether he/she qualifies as a refugee;
3. the applicant clearly does not qualify as a refugee or beneficiary of international protection;
4. the application is considered to be unfounded because the applicant’s country of nationality is considered a safe country of origin according to Article 29 of Directive 2005/85/EC or a safe country of nationality under Article 12B3 of the law;
5. the applicant has misled the authorities by presenting false information or documents or by withholding relevant information or documents with respect to his/her identity and/or nationality that could have had a negative impact on the decision;
6. the applicant has filed another application for asylum stating other personal data
7. the applicant has not produced information establishing with a reasonable degree of certainty his/her identity or nationality, or it is likely that, in bad faith, he/she has destroyed or disposed of an identity or travel document that would have helped establish his/her identity or nationality
8. the applicant has made inconsistent, contradictory, improbable or insufficient representations which make his/her claim clearly unconvincing in relation to his/her having been the object of persecution;
9. the applicant has submitted a subsequent application which does not raise any relevant new elements with respect to his/her particular circumstances or to the situation in his/her country of origin
10. the applicant has failed without reasonable cause to make his/her application earlier, having had opportunity to do so;

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32 Article 12B4: (a) Another Member State has granted international protection, (b) a country which is not a Member State is considered as a first country of asylum for the applicant, (c) a country which is not a Member State is considered as a safe third country for the applicant, (d) the applicant has been allowed to stay in the country on different grounds and has been granted status that accords the same rights and benefits as recognised refugees, (e) the applicant has been allowed to stay in the country on different grounds that do not allow refoulement during the process of determining a status in accordance with paragraph (d), (f) the applicant has submitted an identical application after a final decision, (g) a dependant of the applicant lodges an application, after he or she has in accordance with Article 11 (4) (a) consented to have his or her case be part of an application lodged on his or her behalf, and there are no facts relating to the dependant’s situation which justify a separate application.

33 The provision does not restrict 'first country of asylum' to EU countries only or third countries only.
11) the applicant is making an application merely in order to delay or frustrate the enforcement of an earlier or imminent decision which would result in his/her removal;

12) the applicant failed to comply with his/her obligations under Article 16 of the law;\footnote{Article 16 of the Refugee Law requires applicants to cooperate with the Asylum Service and the Reviewing Authority, to submit all relevant personal documents and information, including the reasons why they are seeking international protection, to hand over their passport or travel documents, to explain the reasons why they do not have the necessary documents/information and the efforts they have made to obtain them, to report to or appear before the Asylum Service. Reviewing Authority, and the police, either without delay or at a specified time, and to allow the competent authorities to search the applicant, take their photograph and record their oral statements provided they have previously been informed thereof. Article 28H, Refugee Law 2000.}

13) the applicant entered the territory unlawfully or prolonged his/her stay unlawfully and, without good reason, has either not presented himself/herself to the authorities and/or filed an application for asylum as soon as possible, given the circumstances of his/her entry; 14) the applicant is a danger to the national security or public order, or the applicant has been forcibly expelled for serious reasons of public security or public order;

14) the applicant refuses to comply with the obligation to have his/her fingerprints taken.

In practice the accelerated procedure is never used. Due to this, there is no available information on the consequences on the responsible authority not abiding by the stricter time-limits, nor are there any available statistics on this procedure.

**Appeal**

**Indicators:**

- Does the law provide for an appeal against a decision taken in an accelerated procedure?
  - Yes
  - No
  - o if yes, is the appeal:
    - judicial
    - administrative
  - o If yes, is it suspensive?
    - Yes
    - No

There is no separate procedure for appealing against a decision in the accelerated procedure, the only difference from the appeal in the regular procedure are the different time limits set for lodging an appeal and the stricter time limits set for the authorities to issue a decision. As is the case with the regular procedure, an administrative appeal that has suspensive effect is submitted to the Refugee Reviewing Authority, however, the time limit within which an appeal must be lodged is 10 working days instead of 20 calendar days as with the regular procedure. The stricter time limit does not apply when the accelerated procedure is imposed under Article 12D(4)(a), which concerns claims that are likely to be well-founded or the applicant has specific needs. In accordance with the law\footnote{Article 28H, Refugee Law 2000.}, the Refugee Reviewing Authority must issue a decision within 15 days, while under the regular procedure decisions must be issued ‘as soon as possible’.

As in the regular procedure, an appeal is available before the Supreme Court which does not have automatic suspensive effect but a separate application must be filed in order to suspend the decision.

Due to the fact that the accelerated procedure is never used there is no information on the submission of appeals.
**Personal Interview**

As is the case during regular procedures, interviews of applicants during accelerated procedures are carried out by the Asylum Service. According to the law, the interview can be omitted when the Asylum Service considers the claim unfounded; the applicant, in submitting their application and presenting the facts, has only raised issues that are not relevant or of minimal relevance to the examination of whether they qualify as a refugee; the applicant has made inconsistent, contradictory, improbable or insufficient representations which make their claim clearly unconvincing in relation to them having been the object of persecution; the applicant has submitted a subsequent application which does not raise any relevant new elements with respect to their particular circumstances or to the situation in their country of origin; the applicant is making an application merely in order to delay or frustrate the enforcement of an earlier or imminent decision which would result in his/her removal.

Once a decision is issued under the accelerated procedure, the law provides that the interview report should be made available to the legal representative within 5 working days instead of the 10 working days limit provided under the regular procedure.

**Legal assistance**

**Indicators:**

- Do asylum seekers have access to free legal assistance at first instance in accelerated procedures in practice?  □ Yes  □ not always/with difficulty  □ No
- Do asylum seekers have access to free legal assistance in the appeal procedure against a decision taken under an accelerated procedure?  □ Yes  □ not always/with difficulty  □ No

As in the regular procedure, free legal assistance is not afforded by the state during the substantial examination of the asylum claims at the first and second administrative instances, and pro bono work by lawyers is prohibited by the Advocates Law and may lead to disciplinary measures against lawyers. At these stages the only legal assistance provided for free is under projects funded by the UNHCR and the European Refugee Fund, which have limited capacity (see section on appeals within the regular procedure).

Legal aid is offered by the state only during the judicial examination of the asylum application before the Supreme Court, which only examines points of law. The application for legal aid is subject to a "means and merits" test (see section on appeals within the regular procedure).

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36 Articles 12D(2).
37 Article 12D(4)(b), 12D(4)(h), 12D(4)(i), 12D(4)(ia).
38 Article 18(2B)(b).
39 Article 6B(2), Legal Aid Law.
C. Information for asylum seekers and access to NGOs and UNHCR

Indicators:
- Is sufficient information provided to asylum seekers on the procedures in practice?  
  ☐ Yes  ☒ not always/with difficulty  ☐ No
- Is sufficient information provided to asylum seekers on their rights and obligations in practice?  
  ☐ Yes  ☒ not always/with difficulty  ☐ No
- Do asylum seekers in detention centres have effective access to NGOs and UNHCR if they wish so in practice?  
  ☒ Yes  ☐ not always/with difficulty  ☐ No
- Do asylum seekers accommodated in remote locations on the territory (excluding borders) have effective access to NGOs and UNHCR if they wish so in practice?  
  ☒ Yes  ☐ not always/with difficulty  ☐ No

In accordance to the Law\textsuperscript{40}, upon lodging an asylum application, applicants are to be provided with information concerning the asylum examination procedure, as well as their rights and obligations, in a language they understand. This information must include the right of asylum seekers to be assisted by an interpreter free of charge, either in their mother tongue or in a language they understand, the right to be represented by a lawyer or representative of an organisation dealing with refugees, as well as the right to communicate with UNHCR at all stages of the asylum procedure. In addition, asylum seekers must be provided with information regarding the consequences of non-compliance with their obligations and non-cooperation with the relevant authorities. The law does not specify the form/means to be used for the provision of this information.

In practice, a printed leaflet is available at the Aliens and Immigration Unit, translated in a number of languages (English, Arabic, Persian, French, Sinhalese, Bangla, Urdu), and contains basic and minimum information concerning the rights and obligations of asylum seekers, however it lacks substantial information, including updated details of organizations offering assistance to asylum seekers. Although asylum seekers are supposed to be provided with this leaflet when lodging their application for asylum, in practice often they are not\textsuperscript{41}.

A guide aiming to provide detailed information to asylum seekers and beneficiaries of international protection in Cyprus, was prepared by the Asylum Service in 2011. This guide contains information on the asylum procedure, on rights and obligations during the asylum procedure, as well as limited information on the grounds upon which an asylum seeker can be detained. It also mentions contact details of UNHCR and NGOs offering services free-of-charge. Although this guide can be found online\textsuperscript{42}, it is not clear if and when it is provided to asylum seekers in hard copies upon the submission of asylum application. It has also not been updated since 2012 even though the relative laws have undergone amendments.

Regarding decisions, in accordance with the Law\textsuperscript{43} the Head of the Asylum Service must inform the applicant about the decision of the examination of asylum application and timeframe to exercise their right to lodge an administrative appeal or judicial review, in a language that the asylum seeker may reasonably be considered to understand. In practice the decision of the Asylum Service is rendered in written form, the first page is provided in English and in a language understood by the asylum seeker,

\textsuperscript{40} Article 11(5) of the Refugee Law 2000.

\textsuperscript{41} Based on information provided by NGO Future Worlds Center that provides free legal support to asylum seekers since 2008 and assists an average of 400 cases per year.

\textsuperscript{42} Ministry of Interior, Asylum Service, Guide for asylum seekers and beneficiaries of international protection in Cyprus.

\textsuperscript{43} Article 18(7E) of the Refugee Law 2000.
and includes whether a status has been granted or not, and the relevant articles in the Law. Attached to this first page is a half-page summary of the reasoning of the decision and this is provided only in Greek. A detailed reasoning of the decision exists in the file at the Asylum Service, as well as the interview transcript. Both can be accessed by the asylum seeker within 10 days upon rejection and reviewed in order to prepare an appeal, however these are also available only in Greek (the interview transcript sometimes is in English) and there is no available free translation/interpretation.

In case the Asylum Service does not reach a decision within 6 months, it is obliged by law\(^4^4\) to inform the asylum seeker of the delay or upon request, provide information on the expected time-frame for the issuance of the decision. In practice this is rarely provided and if an asylum seeker does make such a request, they are usually provided with a letter stating that the decision will be made as soon as possible.

Regarding the administrative appeal before the Refugee Review Authority, the Law\(^4^5\) states that asylum seekers must be informed in writing of their rights and obligations in relation to the procedures before the Refugee Reviewing Authority. This particular provision does not render any obligation in terms of the language of the written information provided to asylum seekers. In practice another information leaflet (available in English only) is provided to asylum seekers in hard copies by the Refugee Reviewing Authority. This leaflet contains basic information on the procedure regarding the administrative appeal and rights and obligations of asylum seekers during this procedure

There is no available information provided by the state regarding the judicial appeal before the Supreme Court or the application for legal aid that can be applied for,

Currently there is no information provided by the state on the procedure for the submission of a subsequent application or new elements, which includes an admissibility procedure. It has been observed\(^4^6\) that the lack of information for this procedure acts as a deterrent for people who wish to submit a subsequent application or new elements or who may have applied to the wrong authority and that does not forward the application/new elements to the responsible authority (i.e. Syrians who had applied for asylum in the past and wish to submit a new claim or new elements to their claim if it has not been rejected, based on the current situation in Syria). Considering that during the admissibility procedure for subsequent applications or new elements the person is not an asylum seeker and does not enjoy a status or reception conditions, they are subject to deportation.

There is no information provided to unaccompanied children and there is no alternative source of information available at present on this aspect.

In the main detention centre and in prisons there are leaflets available on the general rights and obligations of detainees, but no available information on the asylum procedure. This often leads to persons not understanding that they may have an asylum claim or not realising that they have a right to apply for asylum whilst in detention or prison.

From time to time there are other information materials produced by NGOs or private companies, such as information leaflets, booklets and websites\(^4^7\), regarding the asylum procedure, their rights and obligations and available support services. However these are not always available nor are they updated consistently, since they are often prepared within the framework of various European funded projects. These leaflets/booklets may be available at various access points for asylum seekers only if

\(^{44}\) Article 13(6), Refugee Law 2000.

\(^{45}\) Article 28(9)(1) Refugee Law 2000.

\(^{46}\) Based on information provided by NGO Future Worlds Center that provides free legal support to asylum seekers since 2008 and assists an average of 400 cases per year.

\(^{47}\) Booklet “Information on seeking asylum in Cyprus” prepared by the NGO Future Worlds Center. Project Info Bus” funded by European Refugee Fund 2012.
the implementing agencies take the initiative to disseminate them or if the asylum seekers come in contact with the NGOs providing direct assistance.

According to the Refugee Law 48, asylum seekers in detention should be informed about their rights to retain the services of a lawyer and according to the the Rights of Persons who are Arrested and Detained Law 49 every detainee has the right to have meetings with their lawyers. Lawyers appointed by detainees, legal representatives of NGOs working on asylum issues or UNHCR representatives, can visit asylum seekers in the detention centre and hold meetings with detainees confidentially. No major obstacle has been identified in the process of visitation of lawyers or representatives of NGOs or UNHCR.

Detained asylum seekers may encounter difficulties sending faxes to their lawyers or legal representative from an NGO or UNHCR since they must request permission from the detention authorities. This process may take days to be approved, depending on the nature of the request. As the detention centre is not in a city, this is usually the fastest and most practical way to notify the lawyer/legal representative of any documents or decisions detainees may have received in detention, some of which may require an immediate response. Faxes to the European Court of Human Rights, the Ombudswoman and UNHCR are usually approved faster than others.

D. Subsequent applications

Indicators:

- Is a removal order suspended during the examination of a first subsequent application?
  - At first instance ☑ Yes ☐ No
  - At the appeal stage ☑ Yes ☐ No

- Is a removal order suspended during the examination of a second, third, subsequent application?
  - At first instance ☑ Yes ☐ No
  - At the appeal stage ☑ Yes ☐ No

All subsequent applications must go through an admissibility procedure as provided for in the law (see section on admissibility procedures). 50 If the competent authority, which can be either the Asylum Service (first instance administrative body examining asylum applications) or the Refugee Reviewing Authority (second instance administrative body), decides that the subsequent application is admissible, the same authority will continue with the substantial examination of the claim according to the regular procedures.

If the Refugee Reviewing Authority is the competent authority, it has the discretion as in the regular procedure to not carry out a personal interview, therefore a decision on a subsequent application can be taken without hearing the applicant. Until recently, this was observed in practice including cases of Syrian applicants who filed subsequent applications and who were granted subsidiary protection without being given a personal interview 51. As of June 2014 this practice has changed and the Refugee Reviewing Authority is providing a personal interview to Syrian applicants before granting status.

51 Based on information provided by NGO Future Worlds Center that provides free legal support to asylum seekers since 2008 and assists an average of 400 cases per year.
An important obstacle in submitting a subsequent application is the asylum seekers’ lack of knowledge of the right to do so or the procedure that must be followed in regards to the competent authority to examine the admissibility of such an application\(^52\). Often an applicant will submit the application to the authority that is not the competent one, and will not be informed of this or redirected to the competent authority.

If the competent authority takes a negative decision after the substantial examination, an appeal can be submitted as provided for in the regular procedure (see section on appeals in the regular procedure). This means that a subsequent application examined at first instance by the Asylum Service provides the right to appeal before the Refugee Reviewing Authority, which suspends the first instance decision, examines points of law and substance, and has the discretion to carry out another personal interview, as well as grant status, and if rejected an appeal can also be submitted before the Supreme Court. Whereas if a subsequent application examined at first instance by the Refugee Reviewing Authority is rejected, the applicant can only submit an appeal before the Supreme Court which does not suspend the Authority’s decision, only examines points of law, and can only confirm or annul the decision and cannot grant status.

There is no access to free legal assistance by the state during the examination of subsequent applications. However, as in the regular procedure, such cases can be assisted by free legal assistance provided for under projects such as ERF and UNHCR, but the capacity of these projects is extremely limited (see section on legal assistance in the regular procedure). Legal aid is offered by the state only during the judicial examination of the asylum application before the Supreme Court\(^53\), which only examines points of law. The application for legal aid is subject to a “means and merits” test (see section on appeals within the regular procedure).

**E. Guarantees for vulnerable groups of asylum seekers (children, traumatised persons, survivors of torture)**

1. **Special Procedural guarantees**

   **Indicators:**
   - Is there a specific identification mechanism in place to systematically identify vulnerable asylum seekers? ☑️ Yes ☓ No ☑️ Yes, but only for some categories
   - Are there special procedural arrangements/guarantees for vulnerable people?
     ☑️ Yes ☓ No ☑️ Yes, but only for some categories

There is no specific mechanism defined within the Refugee Law of 2000 for identifying vulnerable asylum seekers. The majority of such cases are identified during the interview at the first instance examination of the asylum application, which can take place after an average of one to two years from the day of a person’s application. According to the Asylum Service, such identification takes place in practice at the Aliens and Immigration Unit which receives the asylum applications, by reviewing the application. There is no available information on this having any result or the Unit referring them to relevant support services\(^54\).

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\(^{52}\) Based on information provided by NGO Future Worlds Center that provides free legal support to asylum seekers since 2008 and assists an average of 400 cases per year.

\(^{53}\) Article 6B(2), Legal Aid Law.

\(^{54}\) Based on information provided by NGO Future Worlds Center that provides free legal support to asylum seekers since 2008 and assists an average of 400 cases per year, including specialised services offered to victims of torture.
Lack of this initial identification procedure prevents or delays (depending on the specific vulnerability and support consequently required) access to any available support, which in itself is limited. In cases of victims of torture or violence, the lack of access to support will often impair the efficient examination of asylum applications, since they are not in a psychological state that allows them to present their asylum claim adequately. The lack of effective measures for the timely identification specifically of victims of torture was recently noted by the UN Committee against Torture.  

In addition, there are no specific procedural guarantees provided in the law or administrative guidelines or practice to accommodate the specific needs of such asylum seekers, such as extended time limits for submitting evidence and support for gathering evidence. Article 18(6) of the Law only states that the Asylum Service and all other relevant authorities should take into account the specific state of vulnerable persons (including persons who have been subjected to torture, rape, or other forms of serious psychological, physical, or sexual violence) but does not specify what this entails.

In practice, during the personal interview there are officers examining asylum claims that have received training on vulnerable persons, however the quality varies between officers/case workers. In recent years there have been improvements in the procedures followed and training of staff, although they are still below standard. Specific interview techniques are not used and practice still depends on individual officers/case workers conducting interviews. Due to the lack of an identification mechanism, often the interview will be carried out by an officer/case worker who lacks the necessary training and as there is no internal procedure to refer cases, they will often continue with the interview and examination of the application. There are also repeated complaints about interviews being carried out in an interrogatory manner.

Asylum applications submitted by vulnerable groups of asylum seekers such as victims of torture, severe forms of violence and unaccompanied children follows the regular examination procedure. However, in accordance to Article 12D(4A) of the Refugee Law, officers are given discretionary power to exercise the accelerated examination procedure when an applicant is deemed to have special needs, although this is never used. Generally, the accelerated procedure is not used by the Asylum Service, under any circumstance.

2. Use of medical reports

Indicators:

- Does the legislation provide for the possibility of a medical report in support of the applicant’s statements regarding past persecution or serious harm?
  - Yes
  - Yes, but not in all cases
  - No

- Are medical reports taken into account when assessing the credibility of the applicant’s statements?
  - Yes
  - Yes, but not in all cases
  - No

There is no specific reference to medical reports and how these should be examined and evaluated in the law. Due to this discrepancy there are inconsistencies in the way each officer/case worker interprets medical reports and how these are evaluated. Specifically, medical reports provided by private doctors in Cyprus or from the country of origin of the asylum seeker are often viewed suspiciously and not taken into consideration by certain officers/case workers, whereas others may evaluate them and include them in the assessment. In addition, the cost for reports from private doctors are borne by the applicant. Medical reports from public hospital doctors are usually considered more credible, but even with such

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reports, there are discrepancies in the way they are assessed. Currently there are no NGOs providing medical reports. The only available report from an NGO is the one that may be provided under the URVT project implemented by the NGO Future Worlds Center, which is a psychological report that may be drafted as part of the rehabilitation services offered to victims of torture.

Regarding victims of torture, the Law provides for an examination by a state Medical Board which has been appointed to evaluate torture claims within the asylum procedure. When a claim of torture is made by the asylum seeker or identified by the eligibility officer of the Asylum Service or the Refugee Reviewing Authority, the claimant is referred to this Board for examination. The operation of this Board is problematic with regards to the procedures/methodology followed, as well as in aspects of essential expertise. None of the members have sufficient training on issues of torture and do not follow a specific methodology or procedure for the examination of victims of torture, such as the Istanbul Protocol or other internationally accepted procedures. In addition, the examination itself takes 20 minutes and there are no interpreters present during the examination. The UN Committee against Torture noted in its 2014 report the insufficient interpretation during the medical assessment, and referred to reports that children of victims of torture assumed the role of interpreters. Until recently it did not include a psychological/psychiatric assessment and although it currently claims to have added a psychologist or psychiatrist, it has not altered the duration of the examination, nor is there a private examination or evaluation of victim’s psychological status. To date, all reports issued by this Board conclude that “the Board is not in a position to determine the cause of the findings”. This is stated even in cases where there are clear physical findings. The UN Committee against Torture has expressed its concern about information indicating that the process still does not include as a routine measure a psychological/psychiatric evaluation of victims, in addition to the fact that “none of the medical evaluations determined that torture had been the cause of the findings.”

Recently the Asylum Service and Refugee Reviewing Authority established a practice of referring asylum seekers who claim to have undergone gender-related violence, particularly Female Genital Mutilation, to a public hospital gynecologist in order to be examined and verify their claims. This is carried out without any counselling also with regard to unaccompanied children.

3. Age assessment and legal representation of unaccompanied children

Indicators:
- Does the law provide for an identification mechanism for unaccompanied children?
  - Yes  ☒ No
- Does the law provide for the appointment of a representative to all unaccompanied children?
  - ☒ Yes  ☐ No

According to the law, when an application for asylum is lodged by an unaccompanied child, the Aliens and Immigration Unit, which is the authority responsible for receiving asylum applications, must immediately notify the Head of the Asylum Service, who must immediately notify the Director of Social Welfare Services. In practice there is no proper identification mechanism, save for the police officers

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56 Unit for the Rehabilitation of Victims of Torture, which operates under NGO Future Worlds Center.
57 Article 15, Refugee Law 2000.
59 This is a standard phrase used in individual cases and this information is based on cases represented by the NGO Future Worlds Center.
60 Concluding Observations on the Fourth Report of Cyprus, Committee against Torture, 21 May 2014.
at the Aliens and Immigration Unit having to verify the ages on the asylum applications in order to identify children. However, this is not done systematically, nor is there a procedure to identify children who may have entered the country on fake documents that show them to be over 18. Due to the lack of information both at the Unit where asylum applications are lodged as well as in detention centres, unaccompanied children are not always aware that it is to their benefit to report their real age.

Although the law provides for an age assessment procedure, no such procedure is in use. In practice, if there is doubt regarding the age of a child, the officer examining the asylum application usually gives the benefit of the doubt and examines the application as that of a child. A more detailed age assessment procedure has been included in the draft of the upcoming amendment to the Refugee Law 2000. The weak legal and policy framework on unaccompanied children has been criticised by the Ombudsman, who has stated that there are several weaknesses, difficulties, delays, and a lack of coordination between the relevant authorities. The main issues, according to the Ombudsman, relate to the identification of unaccompanied children, their detention, and their care by the Social Welfare Services. Important issue identified by the Ombudsman are the fact that individuals’ claims that they are underage are not taken into account unless there is an intervention by NGOs or the Ombudsman, the Police does not notify the Social Welfare Services of such claims, the Asylum Service does not realise in a timely manner that there is a possibility that the person is a child, while in case of identification there are sometimes delays by the Social Welfare Services in providing assistance.62

Regarding the actual examination of asylum applications of unaccompanied children, these were put on hold for a period during 2010-2013 due to a disagreement between the Asylum Service/Attorney General and the Commissioner for Children’s Rights on how the representation should be carried out by the Commissioner. In January 2013 the relative articles of the Refugee Law were amended and the responsibility for the representation of children was removed from the Commissioner for the Rights of the Child and given to the Director of the Social Welfare Services63. The examination of cases resumed, although despite the number of unaccompanied children coming to Cyprus, the number of cases decided to date is still limited, and that of cases that have reached an appeal stage even less.

According to the law64, the Social Welfare Services provide guardianship to unaccompanied children, as well as legal representation. The same officer working in the Social Welfare Offices can act both as the guardian and the legal representative65. According to the law, guardianship has automatic and immediate effect, without a decision or act, whereas representation must be taken up and carried out as soon as possible. There is no procedural formality for the Social Welfare Services to take up either appointment and these appointments apply for all procedures.

The role of the representative entails representation and assistance during the examination of the asylum application. In addition, the law provides that the Asylum Service shall ensure that the representative is given the opportunity to inform the unaccompanied child about the meaning and possible consequences of the personal interview and, where appropriate, how to prepare themselves for the personal interview. The Asylum Service permits the representative to be present at the interview and ask questions or make comments, within the framework set by the responsible officer/caseworker who conducts the interview. On the other hand, the guardian is responsible for the overall well-being of the child, including accommodation, school arrangements, and access to healthcare.

In practice, however, both guardianship and representation is usually carried out by an officer from the Social Welfare Services. In the case of the representative the appointed officer does not have any knowledge or training on legal or asylum issues. The representative rarely meets with the child before

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62 Ombudsman intervention regarding the treatment of unaccompanied children, 29 May 2014 / Παρέμβαση Εθνικής Ανεξάρτητης Αρχής Ανθρωπίνων Δικαιωμάτων αναφορικά με την ανάληψη της φροντίδας τους από το κράτος, 29 Μαΐου 2014.
64 Article 10(1), Refugee Law 2000.
65 Article 10(1B), Refugee Law 2000.
the interview and even in cases where the representative does meet the child, often no information is provided on the interview nor on the meaning and possible consequences of it. During the interview the representative is always present, but as they usually have no prior contact with the child and no knowledge about the specific case, they are not in a position to contribute in any way. In all cases monitored by Future Worlds Center\(^66\), the representative has never asked any questions or made any comments after the interview, and no further actions were taken on behalf of the child, such as following up on the case in case of delay or keeping the child informed about the procedure. In instances where the asylum application is rejected, the representative does not have the required legal knowledge to prepare an appeal before the Refugee Reviewing Authority and there is no evidence of children being referred to a lawyer or legal advisor.\(^67\) who can prepare such an appeal. In situations where the child needs to be represented before the Supreme Court, the representative does not have the legal capacity to do so nor do they refer the child in practice to a lawyer who has such capacity. According to the Social Welfare Services and the Commissioner for Children’s Rights, they will establish a collaboration so that the Commissioner for Children’s Rights will carry out representation in order to overcome the above issues.

**F. The safe country concepts**

**Indicators:**

- Does national legislation allow for the use of safe country of origin concept in the asylum procedure?  
  \(\bigcirc\) Yes  \(\square\) No
- Does national legislation allow for the use of safe third country concept in the asylum procedure?  
  \(\bigcirc\) Yes  \(\square\) No
- Does national legislation allow for the use of first country of asylum concept in the asylum procedure?  
  \(\bigcirc\) Yes  \(\square\) No
- Is there a list of safe countries of origin?  
  \(\square\) Yes  \(\bigcirc\) No
- Is the safe country of origin concept used in practice?  
  \(\square\) Yes  \(\bigcirc\) No
- Is the safe third country concept used in practice?  
  \(\square\) Yes  \(\bigcirc\) No

The law\(^68\) allows for the application of a safe country concept in the asylum procedure, including the concepts of a European safe third country, safe country of origin, safe third country, and first country of asylum. However there is no list of safe countries published or being used, and in practice these concepts do not seem to be applied.

**G. Treatment of specific nationalities**

The Asylum service gives priority to the examination of asylum applications in two cases: cases that are likely to be unfounded because of the country of origin of the applicant and countries that are going through a political or humanitarian crisis. In the first case the Asylum Service examines asylum applications from countries such as Bangladesh, Pakistan, Philippines and Vietnam soon after they

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\(^{66}\) Based on information provided by the NGO Future Worlds Center, which provides free legal support to asylum seekers since 2008 and assists an average of 400 cases per year.

\(^{67}\) The examination of asylum applications of unaccompanied children were on hold from 2010-2013, therefore to date only a few cases have been decided on under the current law and practice.

\(^{68}\) Articles 12A, 12B, 12Bδις, 12Bτρις Refugee Law 2000.
have been submitted. These cases are often examined by an officer/case worker from the Asylum Service, at the premises of the Aliens and Immigration Unit instead that at the offices of the Asylum Service as all other cases. The procedure followed is the regular procedure and all formalities that apply to the regular procedure apply to these cases, including deadlines, appeals and legal representation.

In cases of asylum seekers from countries that are going through a political or humanitarian crisis, the examination of their asylum applications are usually put on hold initially until the authorities decide the policy that will be followed in these cases. Examples of this occurred in the past with Iraqi asylum seekers and recently with Syrian asylum seekers. In both instances the examination of the asylum applications were on hold for approximately two years, but once examination resumed, priority was given to these cases. In the case of Iraqi applicants, the vast majority of cases were granted subsidiary protection and not refugee status. This seems to be the policy followed also for Syrian applicants, as only one person received refugee status in 2012 and one in 2013.69

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## Reception Conditions

### A. Access and forms of reception conditions

#### 1. Criteria and restrictions to access reception conditions

**Indicators:**

- Are asylum seekers entitled to material reception conditions according to national legislation:
  - During the accelerated procedure?
    - Yes □ Yes, but limited to reduced material conditions □ No
  - During admissibility procedures:
    - Yes □ Yes, but limited to reduced material conditions □ No
  - During the regular procedure:
    - Yes □ Yes, but limited to reduced material conditions □ No
  - During the Dublin procedure:
    - Yes □ Yes, but limited to reduced material conditions □ No
  - During the appeal procedure (first appeal and onward appeal):
    - Yes (only during the first appeal) □ Yes, but limited to reduced material conditions □ No
  - In case of a subsequent application:
    - Yes □ Yes, but limited to reduced material conditions □ No

- Is there a requirement in the law that only asylum seekers who lack resources are entitled to material reception conditions? □ Yes □ No

The asylum procedure in Cyprus includes a first and second instance administrative examination of the asylum claim and then a judicial appeal before the Supreme Court. During the administrative procedures, asylum seekers have the right to access material reception conditions, whereas they do not have such a right during the appeal before the Supreme Court.

Specifically, according to national legislation, asylum seekers are entitled to material reception conditions as follows:

**Regular procedure and accelerated procedures:** asylum seekers are entitled to material reception conditions during both these procedures, although in practice the accelerated procedures are never used. For both procedures asylum seekers are entitled to reception conditions from submission of the application up to the issuance of the decision of the administrative appeal.

Dublin procedure/Admissibility procedure: During the determination procedure to identify the Member State responsible under the Dublin Regulation, a person is considered an asylum seeker. According to this if a person arrives in Cyprus and there is a possibility that another Member State is the responsible state then they are considered an asylum seeker and enjoys all such rights including material reception conditions. Regarding asylum seekers returned to Cyprus under the Dublin Regulation, all such persons, except mothers with children are detained, even if the examination of their asylum claim has resumed. For Dublin returnees that are not detained and if their asylum case is still under examination, they will be entitled to material reception conditions.

**Admissibility of a subsequent application/new elements:** When a rejected asylum seeker submits a subsequent application or new elements to their initial claim, the authorities will first examine the admissibility of such an application or new elements. During this stage people are not considered asylum seekers and are not entitled to reception conditions. If the application or new elements are

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70 Article 11(B)(2) of the Refugee Law.
considered admissible then the person resumes their status as an asylum seeker for the substantial examination of the new application or new elements and are entitled to material reception conditions.

**Appeals:** Under national legislation there are two appeals, an administrative appeal and a judicial appeal before the Supreme Court. During the administrative appeal, asylum seekers are entitled to reception conditions, whereas they are not entitled to these during the judicial appeal brought before the Supreme Court.

The Reception Conditions Regulations stipulate that if reception conditions cannot be covered in kind, Welfare Services is responsible for assessing and covering the reception conditions for asylum seekers. According to the Regulations, Welfare Services’ assistance depends on the evaluation of whether an asylum seeker has sufficient resources to cover the basic and special needs of their household, thus securing an adequate standard of living.

The level of resources of the applicants as well as the specific conditions for granting assistance to them is not regulated by the Reception Conditions Regulations. The application form for the provision of material reception conditions and the general information provided to the applicants indicates a set of eligibility requirements, the level of assistance and reasons for the termination of material assistance. These are decided by the Council of Ministers, in practice, although the Regulations do not confer such power to the Council.

There is no assessment of the risk of destitution either during the examination of the application for assistance or before a decision is issued to terminate assistance. In practice the sufficiency and adequacy of resources that can ensure a dignified standard of living are not taken into account. For example, if any of the applicants secure employment, the provision of material reception conditions are immediately terminated without taking into account the sufficiency of the remuneration to cover the basic and/or special needs of applicants and their family members. This situation often forces asylum seekers into destitution.

According to national legislation, asylum seekers have a right to access the material reception conditions upon the submission of an asylum application. The submission of an asylum application is confirmed in the form of a document called “Confirmation of Submission of an Application for International Protection”, issued by the District Aliens and Immigration Department, certifying the name and status of the claimant. Often, an asylum seeker may not be provided with this document the first time they present themselves to the Department, but may need to go back after 3-10 days. Asylum seekers seeking to access any material reception conditions are required to present this documentation. However in practice, and in cases of emergency, people have been referred to a reception centre without possessing this document. This does not apply when it comes to accessing all other state-sponsored services including Welfare Services. Also in practice, the Welfare Services often require the applicant to submit the alien registration number, which is issued a few weeks after the application for asylum is submitted.

There are a number of major obstacles encountered by asylum seekers, in practice, in accessing material reception conditions that ultimately hinder the objectives of the Reception Conditions Regulations.

Submission of documentation in order to apply for material reception conditions: If there is no vacancy in the reception centre, an application form for the provision of material reception conditions can be lodged at Social Services. Often, in practice, one may submit that application before being informed that there is a vacancy in the reception centre. In any case, denial on behalf of the asylum seeker to accept the referral to the reception centre, results in termination of any assistance.

The above mentioned application requires the mandatory submission of eight types of documentation for the applicant and each member of their family, before the Social Welfare Services start the
examination process.\footnote{Application for Material Reception Conditions of Applicants for International Protection/Αίτηση για Κάλυψη Υλικών Συνθηκών Υποδοχής Σε Αιτητές Διεθνέως Προστασίας.} These include: an unemployment card from the District Labour office or medical certificate of inability to work from the Public Healthcare Unit; a rent/lease agreement although the claimant may be homeless; confirmation of school attendance of the dependents; and a confirmation from the Asylum Service that there is no availability at the reception centre to host the claimant. Also, in order for rent to be subsidized, the landlord is expected to submit tax details on the rented property, otherwise asylum seekers can be deprived from their right to secure housing. The obligation to secure the above documentation can impede the access of asylum seekers to material conditions. It should be noted regarding the above prerequisites that currently, in practice, the unemployment card is not required for asylum seekers who have not completed six months from the date of submission of their application for asylum. Also the confirmation that there is no availability at the reception centre to host the claimant by the Asylum Service is often confirmed by direct telephone communication between Welfare Services and the Asylum Service.

Systematic delays in examining the application and granting the assistance: Currently, the average processing time of the application for material reception conditions in Social Services is between one to three months. Between 2011 and 2013, all benefits issued to non-Cypriot welfare beneficiaries were subject to approval by the parliamentary financial committee and this procedure caused drastic delays in the provision of welfare benefits to asylum seekers. Even though this approval requirement no longer exists and Social Welfare Services can determine and issue the allowances for asylum seekers, delays seem to persist due to various administrative difficulties including staff shortage and lack of adequate resources to implement the newly amended Reception Conditions framework. In practice, most delays are regarding the issuance of rent subsidies and the issuance of an allowance to cover electricity, water and minor expenses. The issuance of vouchers is in most cases timely (see Section on forms and levels of material conditions for more details).

Mandatory information on place of residence: In order to submit the application for material assistance a valid residential address must be provided, thus excluding homeless asylum seekers from accessing material assistance. In addition, the practical difficulties of obtaining certain requirements such as a rental agreement and the property’s tax details, are not taken into consideration by Welfare Services during the application submission process.

Additionally, it is important to note that in practice, asylum seekers are permanently denied access to material assistance by Social Welfare Services, in instances where they refuse to take up accommodation and material reception conditions offered at the Reception Centre. This includes vulnerable persons for whom the reception centre is not suitable and may not cover adequately their needs either due to the facilities itself or the fact that it is located in a remote area far from services.

Coverage of material conditions by Welfare Services is terminated when an asylum seeker and/or their spouse is deemed “willfully unemployed”, upon referral to a job by the Employment office. A person can be deemed willfully unemployed in instances where they reject a job offer, regardless of the reason. Such reasons may include not being able to immediately take up work because it is located in a remote place with no transportation available (bus, car etc), not being able to move to a new property near work due to lack of funds, not being able to secure a written answer from an employer regarding the outcome of a referral, even when it is the employer’s fault, not being able to immediately secure childcare due to lack of funds etc.

All the above apply in the cases of single parent families as well. Usually, two “unjustified” denials of employment are needed to terminate the material assistance provided by the Welfare Services (outside a reception facility). In such cases, the only alternative for the person/family is either to move to the reception centre (if there is a vacancy) or wait for approximately 6 months before being able to apply again to Welfare Services. The exact time of waiting before a new application can be lodged varies between Welfare Officers and the district office where the application is submitted. This is a very common reason for file termination in Welfare Services and according to the Future Worlds Centre
experience, the most frequent reason for exclusion from accessing reception conditions by asylum seekers.

2. Forms and levels of material reception conditions

Indicators:

- Amount of the financial allowance/vouchers granted to asylum seekers on 31/12/2013 (per month, in original currency and in euro): 320.00 euro for one person; up to 735 euro for 4 people and above, including rent 72

Within the framework of the Reception Condition Regulations (“Regulations”) 73, material reception conditions refer to accommodation, food, clothing, and a daily allowance. According to the Regulations, material assistance can be provided in kind and/or in vouchers and/or ‘in another way’, a term that is undefined. Food and clothing are provided in vouchers, rent allowance is directly payable to landlords and a financial allowance to cover the cost of electricity, water and minor expenses are paid in cheques to applicants. Residents of the reception centre are granted three daily meals. The Reception Condition Regulations allows the Welfare Services to cut part of the provision of material conditions if the applicant works or has some resources, following an evaluation of the amount of resources. In practice this is not implemented, as any kind of employment/income leads to the termination of the provision of material conditions by Welfare Services.

The Regulations do not set the amount of material assistance provided to asylum seekers, but only refer to assistance that would “ensure a standard of living adequate for the health of applicants and sufficient to ensure their subsistence”. 74 However, the application form for the provision of material reception conditions as well as the accompanying general information, indicates the level of assistance (see table below).

The level of assistance is determined by the Council of Ministers. The detailed breakdown of the amounts granted to asylum seekers are as follows 75:

<table>
<thead>
<tr>
<th>Number of persons in the household</th>
<th>Food, clothing and footwear (in voucher)</th>
<th>Rent allowance</th>
<th>allowance for electricity, water and minor expenses</th>
<th>Total amount of assistance granted</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>€150.00</td>
<td>€100.00</td>
<td>€70.00</td>
<td>€320.00</td>
</tr>
<tr>
<td>2</td>
<td>€225.00</td>
<td>€100.00</td>
<td>€95.00</td>
<td>€420.00</td>
</tr>
<tr>
<td>3</td>
<td>€300.00</td>
<td>€150.00</td>
<td>€130.00</td>
<td>€580.00</td>
</tr>
<tr>
<td>4 and over</td>
<td>€375.00</td>
<td>€200.00</td>
<td>€160.00</td>
<td>€735.00</td>
</tr>
</tbody>
</table>

72 Application for Material Reception Conditions of Applicants for International Protection/Αίτηση για Κάλυψη Υλικών Συνθηκών Υποδοχής Σε Αιτήτες Διεθνούς Προστασίας.
73 Reception Conditions Regulations of 2005/ Οι Περί Προσφυγών (Συνθήκες Υποδοχής Αιτητών) Κανονισμοί του 2005.
74 Regulation 14(1). Reception Conditions Regulations of 2005.
75 Application for Material Reception Conditions of Applicants for International Protection/Αίτηση για Κάλυψη Υλικών Συνθηκών Υποδοχής Σε Αιτήτες Διεθνούς Προστασίας.
The needs assessment does not include any special needs (e.g. disability) therefore these are not taken into account. This can be confirmed by the actual “Application for Material Reception Conditions of Applicants for International Protection” and the general requirements, which do not seek for any information on specific needs and/or vulnerable circumstances the applicant and their family may have. According to the law, persons under an accelerated asylum procedure have the same access to material reception conditions, however in practice accelerated procedures are not used.

There is no specific duration of stay for asylum seekers in the reception centre. As long as the claimant of material reception conditions retains the status of an asylum seeker, they may be referred or obliged to stay in the centre. Based on the NGO Future Worlds Centre experience, the timeframe for the examination of asylum applications in the first and second instance can be from six months to 8 years. Upon the issuance of a negative decision at the administrative appeal, the person is usually notified to make necessary arrangements to depart from Cyprus at once. In that case people are allowed to remain in the reception centre until their removal.

Prior to the newly amended Reception Conditions Regulations (July 2013) all recipients of social benefits including nationals and asylum seekers received the exact same financial support and this was regulated under the same law, the Public Allowance Law. With this recent amendment, asylum seekers were excluded from this Law and the allowance provided to them is no longer commensurate with the minimum social support provided to nationals. Currently, the amount to cover basic needs for nationals is set at 452 euro (in cash) per month, while the amount for asylum seekers is 220 euro (in vouchers and cash). The foreseen monthly rent allowance for nationals is 226 euro, increased to 282 euro for two persons, while for asylum seekers it is set at 100 euro both for single persons or family of two. It can reach up to 200 euros in case of families of four and above.

The maximum amount of material assistance for asylum seekers is capped at 735 euro, out of which 200 euro is for rent, irrespective of the number of family members. The rent allowance is directly payable to the landlords upon the submission of necessary documentation (e.g. confirmation from Inland Revenue Department). Vouchers for food and clothing can be redeemed at specific local shops located in different cities. In the case of nationals, rent allowance is not necessarily paid directly to landlords nor do they receive part of the allowance in vouchers as asylum seekers do.

The material assistance enumerated in the Reception Conditions Regulations is far from sufficient to cover the standard cost of housing in Cyprus. Such inadequacy emerges clearly when looking at the difference between the rent allowance amounts for nationals and asylum seekers, and undermines the obligation to ensure dignified living condition for asylum seekers.\(^\text{76}\) Such difference is also evident in the case of the allowances for daily expenses, food and clothing. Indicatively, according to information by UNHCR, the average cost of rent for a one-bedroom apartment is 350 – 420 euro, for two bedrooms 480 – 530 euro and for three bedrooms 610 – 630 euro.\(^\text{77}\) The maximum amount of 200 euro, irrespective of the number of the applicant’s family members, is inadequate to secure housing.

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\(^\text{76}\) The minimum social support, stipulated by Public Allowance law, provided to nationals for their basic needs is 452 euro per month, while the material assistance provided to the asylum seekers for the same purpose is less than half – at 220 euro. As regards housing, the level of foreseen assistance for rent provided to nationals is 226 euro, increased to 282 EURO for two persons, while for asylum seekers it is set at 100 euro and remains at that same level if it concerns a family of two persons. The total amount of assistance provided to asylum seekers is 753 euro, out of which 200 euro for rent- set as the maximum possible, irrespective of the number of family members – unlike the social support of the nationals.

\(^\text{77}\) UNHCR Observations on the Refugee (Reception Conditions) Regulations of the Republic of Cyprus of 2013, July 2013.
Asylum seekers are not entitled to any other social benefits granted to nationals such as: grants/benefits under the Ministry of Finance, i.e. child benefits, which are proportional to the number of dependent children in the household, student grants, given to nationals who secure a position in university, the single parent benefit, in cases of single parent households, or the Birth benefit given to single mothers if they are not eligible for a similar benefit from the Social Insurance office. Asylum seekers are also excluded from the grants/benefits of 0the Department for Social Inclusion of Persons with Disabilities, under the Ministry of Labour and Social Insurance, which include various benefits aimed to help disabled persons. Notably, any special allowance for blind people, mobility allowance, financial assistance schemes for the provision of technical means, instruments and other aids, care allowance schemes for paraplegic/quadriplegic persons etc.

3. **Types of accommodation**

**Indicators:**

- Number of places in all the reception centres (both permanent and for first arrivals): app. 70-80 persons
- Type of accommodation most frequently used in a regular procedure:
  - Reception centre  ☑ Hotel/hostel  ☑ Emergency shelter  ☑ private housing  ☑ other (please explain)
- Type of accommodation most frequently used in an accelerated procedure:
  - Reception centre  ☑ Hotel/hostel  ☑ Emergency shelter  ☑ private housing  ☑ other (please explain)
- Number of places in private accommodation: n/a
- Number of reception centres: 1
- Are there instances of asylum seekers not having access to reception accommodation because of a shortage of places? ☑ Yes (but rarely)  ☑ No
- What is, if available, the average length of stay of asylum seekers in the reception centres? There is no limitation on the period of stay in the centres.
- Are unaccompanied children ever accommodated with adults in practice? ☑ Yes  ☑ No

Currently there is one operating reception centre with a maximum capacity of approximately 70-80 people (depending on the composition of the residents). Future Worlds Centre has received reports of overcrowding in the past years, but not in a systematic manner.

The Asylum Service (under the Ministry of Interior) is responsible for the operation and financial management of the centre. Two other actors are involved on a contractual basis. A local organization (Local Council of Volunteerism of Kofinou/Συμβούλιο Κοινωνικού Εθελοντισμού Κοφίνου) when it comes to the daily management of the Centre and a private company (G4S Secure Solutions Cyprus) when it comes to additional administrative duties, as well as the provision of social and psychological aid to the residents. The responsibility for the overall management of the centre is held by Asylum Service.

Most asylum seekers reside in private houses/flats, which they are expected to find on their own. After the amendment of the national Reception Conditions Regulations in July 2013⁷⁸, Welfare Services first exhaust the possibility of placing asylum seekers in the reception centre upon their application for assistance. If the referral is impossible, usually due to lack of availability, the Welfare Services bear the responsibility of processing applications and addressing asylum seekers’ needs, including the allocation

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⁷⁸ Reception Conditions Regulations Amendment of 2013 / Οι περί Προσφύγων (Συνθήκες Υποδοχής Αιτητών) (Τροποποιητικοί) Κανονισμοί του 2013.
of an allowance to cover housing expenses. The asylum seeker is expected to find accommodation and provide all necessary documentation as explained in the section on Forms and levels of Material Conditions. There are no specific facilities/provisions for asylum seekers who applied at the borders, nor any alternative housing schemes.

There are no specific facilities/provisions for asylum seekers who applied at state borders nor any other schemes of housing.

Families, single women and traumatized people are placed in the reception centre under the same conditions than all other residents. However, single men and single women are placed in different rooms and families do not share their space with others.

Unaccompanied children who applied for asylum are not placed in the reception centre and are referred to shelters for children run by the State. There have been a few cases of unaccompanied children being placed in foster families or with other adults on a temporary basis, though this is rare. There are no reported instances of potential children placed into common accommodation with adults while undergoing age assessment.

There is no specific set of measures for preventing gender based violence in the reception centre, either at the legislative level or in practice.

Regarding family unity, overall efforts are made to keep families together however prior to the recent amendment of the Reception Condition Regulations in July 2013, this was ensured in the regulations whereas this provision has now been removed. As this is a recent amendment, there is no evidence of this provision being implemented yet. When it comes to welfare services and reception centres, families are treated as an entity.

4. Conditions in reception facilities

The main form of accommodation used by asylum seekers is private accommodation secured independently. There are no standards or conditions regulated for rented accommodation in Cyprus (this applies to Cypriots and European nationals as well). Therefore, asylum seekers living in private accommodation may often be living in appalling conditions, as per reports received by Future Worlds Center.

Asylum seekers who apply for material conditions may be referred to the reception centre regardless of the amount of time they have been in Cyprus and regardless of their ties to the community or level of integration achieved. This includes families with children attending school. If an asylum seeker refuses a referral to the reception centre, regardless the reason (even medical) Welfare Services will exclude them from any future assistance.

The reception centre currently in operation is located in a remote area (around 25 km from the nearest city, Larnaca), with absolutely nothing around it except dry fields and sparse trees. It is near a village with a population of approximately 1300 people. There is a bus connecting the reception centre with the central bus station of the area three times per day. From where another bus can be used to reach the city.

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80 Cyprus Mail, Living conditions contributed to death of Romanian mother, 24 January 2014.
The centre, which can accommodate about 70-80 people, consists of a small number of containers (mobile/temporary structure), with rooms designated to sleep 2-4 persons depending on their size. There have been reports of more than 4 members of a family having to reside in one room, but not on a regular basis. Families do not share their rooms, while single persons do. The toilets/bathrooms (separate for men and women) are common in two detached rooms.

According to reports of residents to Future Worlds Centre, toilets/bathrooms are cleaned twice a day, which is not considered adequate by them, in view of the number of users. Most complaints regarding toilets/bathrooms come from families, whose main concern is the fact that they use the shared toilets/bathrooms and the fact that they are in a separate structure than their rooms, therefore it is difficult, especially in winter, for small children to access them. Complaints of not having enough hot water throughout the day are rare. There are often reports of insects and snakes appearing in the premises, due to the remote location of the Centre.

Residents are allowed to use a common kitchen to prepare meals. Four new cookers were installed recently after a long period of waiting. There are three meals provided per day, for which Future Worlds Centre sometimes receives complaints regarding the quality, quantity and variety of the food offered. Pork is not served in the centre, although Muslim residents from time to time have expressed their mistrust on whether there is any trace of pork in the food they eat. In cases of sick residents who present a medical report, special dietary arrangements are made.

Until recently, the staff of the Centre included six institutional officers, two cleaners, one person responsible for technical maintenance, one administration officer, one psychologist and one social worker. Asylum Service reports that the staff received training occasionally through seminars organized by other projects running under the European Refugee Fund. Those seminars were not specifically designed for the reception facilities staff. Future Worlds Center has not received complaints related to the number of staff; however, it has received some negative reports on the quality/efficiency of their interaction/communication. Currently there is no provision of psychological/social work services as the contract with the private company offering those services expired recently.

There are some educational/leisure activities organised in the centre (language courses) but with fluctuation in their frequency and variety over the years. Residents are allowed to go out when they want, provided that they are not out of the centre for prolonged periods of time. There is no special arrangement regarding religious practices of the residents. People visit religious places in the nearby villages/cities. There is no special place for practicing religion inside the Centre.

The centre is under renovation at the moment and it is expected to expand, targeting in accommodating approximately 400 people by September 2014. According to the information provided by Asylum Service to Future Worlds Center, asylum seekers who receive material conditions from the Welfare Services and currently live in the community will be asked to move into the new facility in order to continue to receive them. Therefore the number of people receiving material conditions outside the reception centre will decrease significantly.

Over the last year, there have not been any major protests by asylum seekers regarding reception conditions.
5. Reduction or withdrawal of reception conditions

Indicators:
- Does the legislation provide for the possibility to reduce material reception conditions?  
  ✔ Yes  ☐ No
- Does the legislation provide for the possibility to withdraw material reception conditions?  
  ✔ Yes  ☐ No

In the case of people not residing in a reception centre and according to the last amendment in the law (July 2013) the Social Welfare Service can reject, in full or in part, an application for reception conditions, or can cease in full or in part, the provision of reception conditions, if the applicant is employed or/and has sufficient resources to provide for theirs and their family’s basic and special needs and for an adequate standard of living from a health perspective. Reception conditions can be rejected or withdrawn if an applicant’s place of residence has been determined by a decision issued by the Minister of Interior for reasons of public interest or public order when necessary for the swift processing and effective monitoring of the person’s application and such a decision has been breached. The ground of ‘as soon as reasonably practicable’ (Article 20(2) recast RCD) is not applied.

The denial to move into the reception centre, upon referral by Asylum Service or Welfare Services, leads to permanent exclusion from any other type of material assistance (i.e. assistance offered by the Welfare Services, outside of the reception facility) regardless the reason of the denial. The applicant’s only choice is to decide to enter the reception facility.

For asylum seekers who have not been referred to a reception centre and are under Welfare aid, the coverage of material conditions provided by Social Services can be totally withdrawn in cases where the individual or their spouse are employed (regardless the amount of their salary). The same applies when concealed financial resources are discovered or if a person is deemed as willfully unemployed by the labour office and/or Welfare office. Being considered willfully unemployed is one of the most frequent reasons for exclusion from Welfare aid. A person can be deemed willfully unemployed upon any refusal of an employment offer, even if for reasons such as total lack of transportation to/from the workplace, inability to pay for child care in order to attend work etc.

When the Welfare office rejects a case, people can be referred to the reception centre. Again, if there is no vacancy in the centre (the only case where limited capacity results in the revoke of reception conditions) or the asylum seeker does not want to move or cannot move (regardless the reason), then the applicants lose any access to reception conditions.

Regarding partial rejection of reception conditions, the only case involves persons not residing in a reception centre and in particular, persons receiving aid from welfare services. For those people, rent allowance can be rejected, if they are not able to submit all the required documents regarding the property they are renting. That means that they can receive vouchers and money for electricity, bills and daily expenses, but not rent.

Decisions revoking Welfare aid are often -but not always- communicated in writing, without providing detailed information on the reasons. The assessment is performed by Welfare Officers. Although the decision can be appealed before the Supreme Court as with any administrative decision, in view of the

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81 This provision has been included in a July 2013 amendment of the Reception Conditions Regulations.
82 Article 14(6), Reception Conditions Regulations 2005: Application for Material Reception Conditions of Applicants for International Protection (Section 4: Termination of assistance).
83 Application for Material Reception Conditions of Applicants for International Protection (Section 4: Termination of assistance).
lack of legal aid for such cases it is extremely difficult to challenge in practice and to date no such case has been brought before the Supreme Court.

People, who have lost access to reception conditions because of their refusal to move to the reception centre, cannot regain access, unless they decide to move into a centre. For people who have been rejected by welfare Services and are not referred to a reception centre (not a frequent scenario), there is no uniform policy on when they will be able to have access again to reception conditions. Often, a six month ban is applied but this varies between welfare officers and cities. For any of the decisions described above, there is no assessment regarding the risk of destitution.

For people who are found to have concealed details about their financial situation, usually, there is no other action taken on behalf of the Welfare Services, apart from the closure of their file. In the past, there were cases where overpaid amounts were deducted from the benefits provided in the future, however such practices are very rare at present.

People who reside in reception centres, can be evicted if they do not comply with the centre's operation rules, as described in the Reception Conditions Regulations.

There has not been any limitation to the provision of reception conditions in relation to large numbers of arrivals.

6. Access to reception centres by third parties

Indicators:
- Do family members, legal advisers, UNHCR and/or NGOs have access to reception centres? ☑ Yes ☐ with limitations ☐ No

Article 19(1) of the Reception Conditions Regulations allows relatives, legal advisors, representatives of UNHCR, non-governmental organizations and independent authorities to communicate with the residents of the reception centre. The visits of any of the official bodies are required to be notified to Asylum Services. Visitors are required to register at the entrance of the reception centre. There is no limitation in the number of visits each asylum seeker can have.

Asylum seekers residing in the reception centre are permitted to communicate with legal advisors, UNHCR or any other governmental and non-governmental bodies – either via phone or through physical visits to their offices. However, given the remote location of the reception centre, transportation to the major cities including Nicosia is often inconvenient and the public transportation vouchers offered by the administration of the reception centre is subjected to justifications (e.g. limitations may apply if the visit concerns non-governmental sectors/personal visits). Asylum seekers residing in reception centre usually rely on their personal mobiles for communication.

7. Addressing special reception needs of vulnerable persons

Indicators:
- Is there an assessment of special reception needs of vulnerable persons in practice? ☐ Yes ☑ No

There are no specific procedures/mechanisms to identify vulnerable persons and address their specific reception needs. The Refugee Law is currently being amended and it is expected that the categories
considered as vulnerable will be extended to those mentioned in Article 21 recast Reception Conditions Directive\textsuperscript{84}. The current definition includes children, unaccompanied children, persons with special needs, elderly people, pregnant women, single parents with children, victims of human trafficking, persons with mental disorders and persons who have been subjected to torture, rape or other serious forms of psychological, physical or sexual violence.\textsuperscript{85} In practice, special needs/vulnerability might be identified during people’s contact with the Welfare Services and during the refugee status determination procedure by the Asylum Service and this may lead to some basic referrals to public health services.

For the purpose of receiving proper education, the needs of children with disabilities are identified and assessed by the Ministry of Education in the context of their obligation towards children with special needs.

8. Provision of information

In accordance with the Reception Regulations\textsuperscript{86}, the Asylum Service is obliged to ensure that all asylum seekers are given access to information regarding the asylum procedure, their rights to access material reception conditions, organisations/services offering legal and social assistance to asylum seekers as well as their legal obligations so as they can maintain their legal status. This information should be provided in the form of a booklet/leaflet in a language the applicant can understand.

In practice, the only information available and provided to asylum seekers is that described in the section ‘Information for asylum seekers and access to NGOs and UNHCR’ in the Asylum Procedure. There is no leaflet/information booklet available at the District Welfare offices and District Labour Offices concerning the access of asylum seekers to material assistance and employment. Information concerning employment can be found only on the site of the Labour Department of the Ministry of Labour and Social Insurance\textsuperscript{87}.

9. Freedom of movement

The 2013 amendment to the Refugee Law restricts the freedom of movement of asylum seekers to areas controlled by the Republic of Cyprus. Therefore asylum seekers cannot cross the ‘green line’ to the northern areas not under the control of the Republic (RoC), although other third country nationals who are legally in Cyprus either as visitors or under some form of residence/employment/student permit do have the right to cross. The Minister of Interior may restrict freedom of movement within the controlled areas as well, and after the amendment to the Reception Conditions Regulations in 2013, the Minister of Interior may also decide the area of residence of asylum seekers for reason of public interest/order.\textsuperscript{88}

Asylum seekers currently reside where they choose, as to date there have been no decisions issued by the Minister of Interior appointing the area of residence of asylum seekers for reason of public interest/order. They are obliged to report any changes of living address to the authorities within 3 days;

\textsuperscript{84} The recast Reception Conditions Directive mentions as vulnerable “minors, unaccompanied minors, disabled people, elderly people, pregnant women, single parents with minor children, victims of human trafficking, persons with serious illnesses, persons with mental disorders and persons who have been subjected to torture, rape or other serious forms of psychological, physical or sexual violence, such as victims of female genital mutilation.”

\textsuperscript{85} Article 18(6), Refugee Law 2000.

\textsuperscript{86} Article 4, Reception Conditions Regulations 2005.

\textsuperscript{87} See the Ministry’s website

\textsuperscript{88} Regulation 8(1)(b), Reception Conditions Regulations of 2005.
if they fail to do so, they are considered to have withdrawn their asylum application. There is no legislative differentiation regarding the provision of material conditions based on the area of residence.

So far, the only dispersal scheme was performed in 2011 with regard to Palestinians from Iraq who were residing in Larnaca. It was conducted by the Asylum Service aiming at the geographical dispersion of both beneficiaries of international protection and asylum seekers residing in the city\textsuperscript{89}. The community of Palestinians from Iraq included around 2000 persons at that time, of which a small number of people was working. Following intense public debate concerning the allowances granted to asylum seekers/refugees and in the absence of a coherent and effective integration policy, the authorities asked Palestinians to move to other cities (mainly Nicosia and Limassol). The goal was to increase the chances of the refugee population to secure employment and to release the pressure felt by part of the local Cypriot community which was showing signs of intolerance towards that particular group. There is no clear information on whether this scheme actually led to increased employment opportunities for those refugees.

**B. Employment and education**

1. **Access to the labour market**

   **Indicators:**

   - Does the legislation allow for access to the labour market for asylum seekers? ☑ Yes ☐ No
   - If applicable, what is the time limit after which asylum seekers can access the labour market 6 months
   - Are there restrictions to access employment in practice? ☑ Yes ☐ No

According to the Article 11 of the Reception Conditions Regulations, asylum seekers are permitted to access the labour market after a certain period of time following the submission of an asylum application, determined by the Minister of Interior, in consultation with the Minister of Labour and Social Insurance. Asylum seekers can currently access to employment six months after the submission of an asylum application.\textsuperscript{90} Article 12(2) of the Reception Conditions Regulations also affords the Council of Ministers the power to restrict the sectors of employment available for asylum seekers, and such restriction was introduced in 2008.\textsuperscript{91}

The occupations in these specific sectors are at the low end of the Cypriot labour market and very low paid. The Ministry of Labour and Social Insurance is the competent authority to facilitate and regulate the access of asylum seekers to the labour market. Any asylum seeker seeking employment can register at a District Labour Office. Asylum seekers can obtain employment either through a referral from the District Labour Offices or through personal initiative. The most common jobs offered to asylum seekers are in farming and agriculture.

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\textsuperscript{89} European Migration Network, Second Focussed Study 2013 - The Organisation of Reception Facilities for Asylum Seekers in the different Member States, 2013.


\textsuperscript{91} Ministerial Decision) under Regulation 12(2) of the Reception Conditions Regulations of 2005, Government Gazette, Annex 3, Part 1, 10 October 2008/ Απόφαση δυνάμει του Κανονισμού 12(2) των Περί Προσφύγων (Συνθήκες Υποδοχής Αστυνόμων) Κανονισμών του 2005, Επίσημη Εφημερίδα της Δημοκρατίας, Παράρτημα Τρίτο, Μέρος 1, 10 Οκτωβρίου 2008.
The permitted fields of employments for asylum seekers are the following:

<table>
<thead>
<tr>
<th>Sectors of labour market</th>
<th>Permitted occupations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Agriculture</td>
<td>Labourers</td>
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<tr>
<td>Animal husbandry</td>
<td></td>
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<tr>
<td>Fishery</td>
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<tr>
<td>Manufacture</td>
<td>Forage productions labourers</td>
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<tr>
<td>Waste management</td>
<td>Drainage and waste processing labourers</td>
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<tr>
<td></td>
<td>Garbage and trash collection and processing labourers</td>
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<tr>
<td></td>
<td>Recycling labourers</td>
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<tr>
<td></td>
<td>Animal Waste Processing labourers</td>
</tr>
<tr>
<td>Wholesale trade-repairs</td>
<td>Gas stations and carwash labourers</td>
</tr>
<tr>
<td></td>
<td>Freight handlers of wholesale trades</td>
</tr>
<tr>
<td>Other fields</td>
<td>Building and outdoors cleaners</td>
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<tr>
<td></td>
<td>Distributors of advertising and informative materials</td>
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<tr>
<td></td>
<td>Food delivery</td>
</tr>
</tbody>
</table>

Job referrals are usually given on a form along with the details of potential employers. Applicants are required to contact them directly, and the employer is expected to provide a written report on the outcome of the meeting. The form does not provide space for the asylum seekers’ statements on the outcome of the meeting, including, for instance, the reasons why it was not possible for the asylum seeker to be offered the job. Candidates need to report to the Labour Office following their contact with employers. If employment is secured, a contract needs to be signed and stamped by the District Labour Office. All employers recruiting asylum seekers are required to be authorised by the Labour Department to employ third-country nationals.

The terms and conditions, including remuneration of the occupations in animal farming and agricultural sectors is regulated based on the Collective Agreement of Agriculture and Animal Farming. At present, the salary is 455 euro (gross) per month. Accommodation and food may be provided by the employer. The salary may increase up to 769 euro per month if the employee is considered to be skilled for the position, or if there is a specific agreement with a trade union. However, in practice, asylum seekers are employed as unskilled labourers and in businesses where there is no presence of unions. Therefore, their wages remain at minimum levels.

Additionally, all applicants and recipients of material reception conditions, who are physically and psychologically able to take up employment are required to be registered as unemployed, after the initial six months period and show that they are actively seeking employment. A labour card is issued to the asylum seekers and their unemployment status is confirmed either on a monthly or bi-monthly basis.

There is no formal limitation of working hours. The standard remuneration for farms and agricultural jobs is set for eighty (80) working hours per fortnight, spread over six working days a week.

In practice, asylum seekers face significant obstacles in accessing the labour market and the problem intensified even more in 2013 following the financial crisis. The major obstacles are the following:

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92 Department of Labour of the Ministry of Labour, Welfare and Social Insurance, Employment of asylum seekers.
Low wages and lack of supplementary material assistance: This is particularly problematic for asylum seekers with families. Remuneration from employment in agriculture and animal farming is highly insufficient to meet the basic needs of a family. Labour conditions such as taking up accommodation at the place of work often lead to splitting up the family. These jobs are often offered to single parents with young children without taking into consideration the care of children or possible supplementary assistance for childcare support.

Distance and lack of convenient transportation: Given the nature of employment that asylum seekers are permitted to take up, workplaces are often situated in remote rural regions and working hours may start as early as 4 or 5 a.m. Asylum seekers have reported difficulties in commuting to these workplaces using low-cost transportation (e.g. public buses). Remuneration does not cover travel expenses.

Language barriers: Lack of communication skills in Greek and English often impede the efficient communication between officials of Labour Offices as well as potential employers. Many asylum seekers are unable to understand their prospective employers’ opinion during meetings and/or the employers’ opinions on their job referral forms.

According to the experience of Future Worlds Centre, there is a lack of interest from employers in the agricultural and farming sectors in employing asylum seekers. In fact, many employers in these sectors often prefer to employ third-country nationals who arrive in the country with an employment permit and are authorized to work for a period up to 4 years. In order to receive a license for the employment of third-country nationals, an employer is required to register at the Labour Office in addition to actively seeking for employees locally, nationally or within the EU. As asylum seekers are referred to them by the Labour Office, the employers may try to avoid recruiting them, hoping that if they do not hire an asylum seeker, they will be able to invite/hire other workers on a working visa. Thus, they may often place the responsibility of refusing the employment on the asylum seekers.

Lack of gender and culture-sensitivity in the recruitment procedure: Female asylum seekers often face difficulties accessing employment for reasons related to cultural barriers. For example, many Muslim women have never worked before and especially when it comes to the conditions in the sectors of agriculture and animal farming (remoteness, staying overnight, male dominated work spaces) there is a need for gradual and facilitated transition to employment. Women from Muslim backgrounds wearing visible symbols of their religious identity (e.g. hijab/ niqab) report to have faced difficulties accessing the labour market, as in some cases, they were considered as unable to maintain employment due to their attire.93

According to Article 13 (1) of the Reception Regulations, asylum seekers are permitted to take part in vocational training programmes providing they are relevant to the permitted sectors of employment for asylum seeker, unless otherwise authorised by the Minister of Labour. In practice, there are no professional training schemes available in these specific sectors.

2. Access to education

Indicators:
- Does the legislation provide for access to education for asylum seeking children? ☒ Yes ☐ No
- Are children able to access education in practice? ☒ Yes ☐ No

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93 Based on information provided by Future Worlds Center, which provides free legal support to asylum seekers since 2008 and assists an average of 400 cases per year.
The Reception Conditions Regulations stipulate that all asylum seeking children have access to education under the same conditions that apply to Cypriot citizens, immediately after applying for asylum and no later than three months from the date of submission. In practice, the vast majority of children access public education. However as there is no systematic monitoring of children’s registration at school, there have been cases of children remaining out of the education system for more than three months, mainly for reasons related to difficulty of families accessing certain schools, lack of information/timely arrangements, limited schools’ capacity at a given period to accommodate additional students etc. Children residing in reception centres also attend regular schools in the community.

According to the Reception Conditions Regulations, students are not restricted from attending secondary education for the sole reason of reaching a certain age limit. Students who are over 18 years of age can enrol in technical/vocational schools although an age limit of 21 applies.

The age of the student and their previous academic level is taken into consideration when deciding the grade where they will be registered. Classes at public schools are taught in Greek. Should they wish to attend a private school (usually for reasons of attending courses in English) it is possible at their own cost. The provisions for children asylum seekers are the same for every non-Greek speaking student. In order to deal with the language barrier and depending on the number of non-Greek speaking students in the schools, extra language classes are offered (usually 5 extra hours of Greek per week). After two years of receiving supplementary Greek classes, children are expected to participate in the final exams in order to proceed to the next grade. Students at the age of 15 and above may also attend evening Greek classes offered by the Ministry of Education in the community through a life-learning scheme (Adult Education Centres).

Linguistic and cultural barriers are still significant obstacles for young students, especially those entering secondary education. Transportation to school became an issue of concern recently due to the introduction of fare charges for students. Considering the very limited resources allocated to asylum seekers families after the financial crisis this presents a significant challenge. Currently the most frequently reported obstacle in accessing education is the difficulty covering everyday expenses of the children (transportation, food, clothes etc.).

Since there is no preliminary monitoring/assessment of the vulnerability of the children, special needs of students are usually evaluated and taken into consideration by the Ministry of Education upon registration into schools, and sometimes through the intervention of NGOs. Depending on the nature and the seriousness of the disability, different arrangements are offered. The available schemes by the Ministry of Education for students with special needs are: placement in a regular class and provision of additional aid, placement in a special unit which operates within the regular school, placement in a special school (for more severe cases), placement in alternatives to school settings.

Adequately assessing the needs of children is time consuming and in addition there is often the need to receive important therapies (physiotherapy, occupational therapy, speech therapy) outside of the school context (in public hospital or privately). There often delays in accessing these.
C. Health care

Indicators:

- Is access to emergency health care for asylum seekers guaranteed in national legislation?
  ☒ Yes ☐ No
- In practice, do asylum seekers have adequate access to health care?
  ☒ Yes ☒ with limitations ☐ No
- Is specialised treatment for victims of torture or traumatised asylum seekers available in practice?
  ☒ Yes ☒ Yes, to a limited extent ☐ No
- If material reception conditions are reduced/withdrawn are asylum seekers still given access to health care?
  ☒ Yes ☐ No

According to the Reception Conditions Regulations\(^{94}\), asylum seekers without adequate resources are entitled to free medical care in public medical institutions covering at minimum emergency and essential treatment. Welfare beneficiaries and residents in the reception centre are explicitly eligible for free medical care and in that respect they have access to free health care under the same provisions which apply to citizens. The Regulations do not specify the level of resources needed to receive free medical care in the case of asylum seekers not receiving welfare assistance.

The Regulations stipulate for identifying of the needs of vulnerable groups, including victims of torture\(^{95}\) and access to appropriate care. However, in practice, there are no specialised facilities/services, except for the ones available to the general population within the public health care system. Currently, there is only one NGO (Future Worlds Center) offering specialised social and psychological support to victims of torture, operating through the funds of United Nations Voluntary Fund for the Victims of Torture (UNVFVT)\(^{96}\).

In order for the Ministry of Health to issue the necessary document granting access to health care (hospital card) a welfare dependency report (indicating a lack of resources), is usually needed. As currently there are many asylum seekers who do not receive welfare assistance (see section on criteria and restrictions to access reception conditions), many people report difficulties securing a hospital card. However, this is not a widespread problem: some asylum seekers have received their hospital card without inquiry into their resources.

One important change regarding access to health care is the recent introduction (August 2013) of charges to the health care system as a result of the financial crisis. Even asylum seekers who hold a hospital card (therefore proving that they lack resources) need to pay 3-6 euro in order to visit a doctor and an additional 0.50 cent for each medicine/test prescribed, with a maximum charge of 10 euro. As for emergency care, it remains free for holders of medical cards, otherwise it costs 10 euros.

Asylum seekers who need to receive essential treatment which is not available in the Republic of Cyprus (RoC) are not included in the relevant scheme recently introduced by the Ministry of Health transposing the Directive on patients’ rights in cross-border healthcare. In practice however, the Ministry has covered the costs, upon approval of the Minister of Health, for several cases of children asylum seekers to receive medical treatment outside the country.

In a number of cases, asylum seekers reported to Future Worlds Center that they faced racist behaviour from medical staff, often in relation to their poor Greek language skills and the reluctance of the latter to communicate in English.

\(^{94}\) Article 15, Reception Conditions Regulations of 2005.

\(^{95}\) Regulation 26(1), Reception Conditions Regulations of 2005. There is no specific reference to people with mental health problems, as the provision of the recast Reception Conditions Directive is not yet transposed into national legislation.

\(^{96}\) For more information see here.
Detention of Asylum Seekers

A. General

**Indicators:**

- Total number of asylum seekers detained in the previous year (including those detained in the course of the asylum procedure and those who applied for asylum from detention)
- Number of asylum seekers detained or an estimation at the end of the previous year (specify if it is an estimation): N/A
- Number of detention centres: 1 main detention center (256 places official capacity), Total capacity: 256

The only official number available from authorities is the number of asylum seekers who applied for asylum in detention. In 2013, 118 applications were submitted from detention. There are no official numbers available for the total number of asylum seekers who were detained the previous year and there are no indicators upon which to make an estimation.

As of 28 January 2013, a newly built detention centre, ‘Menogia’, in the district of Larnaca, started operating with the purpose to detain irregular migrants. However it is also used for the detention of asylum seekers. The official capacity of Menogia is 256 persons.

In addition to the centre, third country nationals can also be held temporarily in police stations, until being transferred to Menogia. The period of time they are held in these holding cells can be anywhere from days up to 3-4 months. The overall capacity of the holding cells is estimated to be of 60-70 people. Since Menogia began operating there have been no issues of overcrowding.

Categories of asylum seekers that are detained include asylum seekers whose applications are examined under all procedures.

B. Grounds for detention

**Indicators:**

In practice, are most asylum seekers detained
- on the territory: ☐ Yes ☒ No
- at the border: ☐ Yes ☒ No

- Are asylum seekers detained in practice during the Dublin procedure?
  ☒ Frequently ☐ Rarely ☐ Never

- Are asylum seekers detained during a regular procedure in practice?
  ☐ Frequently ☐ Rarely ☐ Never

- Are unaccompanied asylum-seeking children detained in practice?
  ☐ Frequently ☐ Rarely ☒ Never
  - If frequently or rarely, are they only detained in border/transit zones? ☐ Yes ☒ No

- Are asylum seeking children in families detained in practice? ☐ Frequently ☒ Rarely ☐ Never

- What is the maximum detention period set in the legislation (inc extensions): 18 months

- In practice, how long in average are asylum seekers detained? Depends on the reasons of detention, but in most cases for the duration of the examination of the asylum application, and if rejected until deportation.
According to the Refugee Law\textsuperscript{97} asylum-seekers who enter or have entered the Republic of Cyprus (RoC) irregularly should not be detained solely for their irregular entry or stay, provided that they present themselves without "undue delay" to the authorities and explain the reasons for their irregular entry. The Refugee law allows for a court to order the detention of adult asylum-seekers for up to eight days which can be extended by the court for further eight-day periods up to a maximum total of 32 days. Detention under the Refugee Law is permitted on two grounds:

1. To establish the applicants' nationality or identity if they have destroyed or falsified their personal documents and do not reveal their real identity during the submission of their asylum application; and

2. To examine new elements in the application after the claim has been refused at the initial stage and at appeal level and a deportation order has been issued.

In practice, the majority of asylum seekers are not detained, but in cases where they are, they are not detained under the provisions of the Refugee Law, but under the provisions of the Aliens and Immigration Law.\textsuperscript{98} According to these provisions, detention can be issued if a person is declared a 'prohibited immigrant'\textsuperscript{99} or for the purpose of return under the provisions that transpose the Returns Directive 2008/115/EC.\textsuperscript{100}

The Aliens and Immigration Law provides that a person can be detained if declared a 'prohibited immigrant' and the Law provides 13 instances under which a person may be declared a 'prohibited immigrant'. Out of these 13 instances, the ones that are most commonly applied to asylum seekers are the following: (a) when a person is deported from the RoC\textsuperscript{101}; (b) when a person enters or remains in the RoC in breach of any prohibition, terms, restrictions or reservations included in the Aliens and Immigration Law, or any Regulations issued based on that Law, or any permit issued based on that Law or Regulations; (c) where a person is considered a prohibited immigrant based on the provisions of the Aliens and Immigration Law\textsuperscript{103}.

According to the Aliens and Immigration Law a 'prohibited immigrant' found in the RoC is guilty of a criminal offence and is subject to imprisonment for period that does not exceed three years or to a fine which does not exceed five thousand pounds, or to both imprisonment and a fine.\textsuperscript{104} The Law also foresees the offences of entering the RoC on a temporary permit and remaining beyond the expiration of that permit,\textsuperscript{105} remaining in the RoC on a permit and violating any conditions of that permit or taking on any form of work without the necessary permit\textsuperscript{106}, and violating a condition or restriction imposed by the Aliens and Immigration Law or the Refugee Law.\textsuperscript{107}

If an asylum seeker is convicted of an offence, including the ones mentioned above or any other offence, they are declared a 'prohibited immigrant' and a detention and deportation administrative order is issued. If sentenced to prison, they will serve the sentence and then be transferred to the detention center, based on the detention and deportation order, where they will remain until the asylum application is examined pending deportation.

\textsuperscript{97} Article 9, Refugee Law 2000.
\textsuperscript{98} Article 6, Aliens and Immigration Law (CAP 105).
\textsuperscript{99} Article 14, Aliens and Immigration Law (CAP 105).
\textsuperscript{100} Article 18PST Aliens and Immigration Law (CAP 105).
\textsuperscript{101} Article 6 (1)(h), Aliens and Immigration Law (CAP 105).
\textsuperscript{102} Article 6 (1)(k), Aliens and Immigration Law (CAP 105).
\textsuperscript{103} Article 6 (1)(m), Aliens and Immigration Law (CAP 105).
\textsuperscript{104} Article 19 (2), Aliens and Immigration Law (CAP 105).
\textsuperscript{105} Article 19 (l), Aliens and Immigration Law (CAP 105).
\textsuperscript{106} Article 19(k), Aliens and Immigration Law (CAP 105).
\textsuperscript{107} Article 19(n), Aliens and Immigration Law (CAP 105).
Asylum Seekers can also be detained under separate provisions of the Aliens and Immigration Law that transpose the Returns Directive\(^{108}\), for the purpose of return, although the return order is suspended until the asylum application has been decided on. These provisions do not apply to persons subject to a return decision as a criminal law sanction or as a consequence of a criminal sanction. In such cases they will be detained as a ‘prohibited immigrant’. In practice, in the majority of cases asylum seekers are detained based on the ‘prohibited immigrant’ provisions and not the provisions transposing the Returns Directive. As a result, many provisions upon which detention could be challenged do not apply, such as the lack of prospect of return or the 18 month maximum detention limit under the Returns Directive.

In practice, asylum seekers who are detained fall under one of the following instances:

1. Asylum seekers who applied for asylum whilst in detention. This includes asylum seekers who did not file an asylum application before being arrested for irregular entry or stay, regardless of whether they intended to apply for asylum and even if they have only been in the country for a few days;

2. Asylum seekers convicted for offences and as a consequence declared ‘prohibited immigrant’;

3. Dublin returnees: a significant number of persons returned to Cyprus in accordance with the Dublin regulation are detained regardless of personal circumstances or the examination stage of their asylum claim. Such detention is not ordered under the Dublin Regulation, but under removal proceedings, as Dublin returnees are considered automatically to be at risk of absconding.

4. Asylum seekers waiting for a decision by the Supreme Court on their appeal against the rejection of their asylum application, even though the decision issued by the Supreme Court is the final decision on the asylum application. This procedure before the Supreme Court does not automatically suspend the deportation process, and during it an asylum seeker does not have the right to stay and is consider an ‘prohibited immigrant’ (see section on appeals)

Persons who apply for asylum whilst in detention remain in detention for the whole duration of the examination of their asylum application, regardless of the reason they were detained and whether they were detained prior to the submission of an asylum application or after. Only under exceptional circumstances are asylum seekers released and there are no criteria for this, it is up to the discretion of the authorities. The UN Committee against Torture has confirmed that “in the majority of cases asylum seekers are detained under the Aliens and Immigration Law as undocumented immigrants, or for minor offences, and will remain detained for protracted periods of time during the whole status determination procedure.”\(^{109}\) The administrative orders for the detention of asylum seekers are issued by the Civil Registry and Migration Department (CRMD), which is under the Ministry of Interior and is responsible for the removal of persons with irregular status. The Asylum Service, which is the authority responsible for asylum issues, including the first instance examination of applications as well as the general coordination of asylum issues, does not issue such orders and can only recommend an asylum seeker is released. The decision to detain is not based on an assessment of the asylum seeker’s individual circumstances. There is no assessment regarding the risk of absconding and the y, CRMD, issues detention and deportation orders simultaneously, without considering less restrictive alternatives to immigration detention. This applies for all detainees including asylum seekers whose case is still pending and asylum seekers detained due to their return to Cyprus based on Dublin procedures. After a recent visit to Cyprus, Amnesty International stated that the authorities ‘routinely detain hundreds of migrants and asylum seekers in prison-like conditions for extended periods’ and detention is automatic, without implementing the required safeguards or offering alternatives to detention.\(^{110}\) UNHCR commented that the administrative detention of asylum seekers as presented in the Amnesty International report requires immediate resolution and noted that the detention of asylum seekers on

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\(^{108}\) Article 18PST Aliens and Immigration Law (CAP 105).


account of their unauthorized entry or presence in the country of asylum should in principle be avoided and used only in exceptional circumstances.\(^{111}\)

Only rarely and under special circumstances are detainees released, and there is no formal criteria for such a decision, it is left to the absolute discretion of the authorities. Although the Aliens and Immigration Law refers to alternatives to detention and states that detention is used as a last resort, alternatives to detention are not listed. (The Refugee Law is currently under amendment and includes a list of alternatives to detention). There are no guidelines or procedures in place to examine the necessity and proportionality of detention in order to determine if it is the last resort.

Asylum seekers are mainly detained on the territory. As Cyprus is an island there are no external borders and asylum seekers are rarely detained at entry points (ports, airports). The vast majority of asylum seekers enter Cyprus through the territories in the north (see section on the Registration of the Asylum Application) But as the “green line” between them is not considered a border, there are no official “entry points”. There are no detention facilities near the green line.

The Refugee Law prohibits the detention of all asylum-seeking children. Under the Aliens and Immigration Law, there are no provisions relating to the detention of children, except for those that transpose the Returns Directive, according to which children can be detained as a last resort and for the least possible time\(^{112}\). In practice, overall unaccompanied children are not detained, however there are cases where unaccompanied children are detained when arrested or convicted of a criminal offence such as trying to leave the country on false/forged documents\(^{113}\), and in such instances they are detained as ‘prohibited immigrants’. There have been cases where the person in detention had not informed the authorities of their true age, and in some instances when the authorities received knowledge of the minor age of the person, they were soon released. But there have also been cases where the authorities had knowledge of the age of the child and these were not released. As there is no age assessment procedure in place, it is not clear whether this is because the authorities doubted the child’s age (see section on age assessment and legal representation of unaccompanied children).

Detention of vulnerable persons is not prohibited. Victims of torture, trafficked persons and pregnant women are detained with no special safeguards in place.

According to the Aliens and Immigration Law which has transposed the Returns Directive, the maximum period for detention is 18 months. Detention is initially ordered for 6 months, which can be extended to 18 months. However if an asylum seeker is being held as a ‘prohibited immigrant’, then the articles that transpose the Returns Directive, including limits on the detention period, do not apply. As a result an asylum seeker cannot challenge the duration of detention extension and generally any other safeguards that apply based on the Returns Directive do not apply. In practice an asylum seeker is usually held for the entire duration of the examination of the asylum claim and although priority is supposed to be given to the examination of asylum seekers in detention, this is often not the case.\(^{114}\) As a result, an asylum seeker can be detained for periods reaching 12 months, and if the asylum seeker files an appeal before the Supreme Court then the period of detention may even exceed 18 months.

According to Article 11(B)(2) Refugee Law, during the determination procedure to identify the Member State responsible under the Dublin Regulation, the person is considered to be an asylum seeker. In practice if a person arrives in Cyprus and there is a possibility that another Member State is the responsible state then they are considered an asylum seeker and enjoys all such rights and will not be detained for this reason alone. However a significant number of asylum seekers returned to Cyprus under the Dublin Regulations are detained. If a family with children are returned often the father will be

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\(^{111}\) UNHCR’s comments on new report on Cyprus by Amnesty International, 20 March 2014.

\(^{112}\) Article 18 PG(1), Aliens and Immigration Law (CAP 105).

\(^{113}\) Based on monitoring visits carried out by NGO Future Worlds Center to the Youth Hostels where unaccompanied children are accommodated and weekly visits to Menoyia detention centre.

\(^{114}\) Based on a monitoring visit carried out by NGO Future Worlds Center in March 2014 for the submission of comments to the Committee against Torture pending their visit in April 2014 and for the purpose of drafting the report for the AIDA website, as well as weekly visits to the centre for the representation of individual cases.
detained and the mother with the children will not be. n. Such detention is not issued under the Dublin Regulation but under the Aliens and Immigration Law CAP 105, based on the risk of absconding.

In the case of the admissibility procedure for subsequent applications/new elements, the Refugee Law permits for detention during the examination of the admissibility of a subsequent application or new elements, however as mentioned above these provisions are never used. Instead in such cases persons can be detained under the Aliens and Immigration Law as a ‘prohibited immigrant’. In practice during this admissibility procedure, persons will not necessarily be detained but if they are already in detention they will remain in detention or if apprehended by the police for any reason, as they do not have a status at this stage, they will most likely be arrested and detained.

For accelerated procedures detention is permitted as in the regular procedures however in practice accelerated procedures are not applied.

C. Detention conditions

Indicators:

- Does national legislation allow for asylum seekers to be detained in prisons for the purpose of the asylum procedure (i.e. not as a result of criminal charges)? ☐ Yes ☑ No
- If so, are asylum seekers ever detained in practice in prisons for the purpose of the asylum procedures? ☐ Yes ☑ No
- Do detainees have access to health care in practice? ☑ Yes ☐ No
- If yes, is it limited to emergency health care? ☐ Yes ☑ No
- Is access to detention centres allowed to
  - Lawyers: ☑ Yes ☐ No, but with some limitations
  - NGOs: ☐ Yes ☑ No, but with some limitations
  - UNHCR: ☐ Yes ☑ No, but with some limitations
  - Family members: ☑ Yes ☐ No, but with some limitations

Most asylum seekers are detained in Menogia, a detention centre completed in 2013 which was built specifically for the purpose of detaining irregular migrants. In addition, holding cells at various police stations around the country are also used for detention, and these are usually used for a short time until the person is transferred to the main detention centre. In the detention centre, asylum seekers are always detained with other third country nationals as well as EU nationals pending removal. In police stations, they may also be held with persons detained upon committing an offence and pending trial, however such persons are usually transferred to a unit in the Central Prison for persons pending trial, and cases of serious offences will usually be transferred to this unit once the Court has officially ordered their detention.

The detention centre and holding cells are under the management of the Police, therefore the guards are police officers. They often lack training, perceiving detainees as criminal offenders and treating them as such. Due to this, detainees often complain about the behaviour of the officers. The Ombudsman referred to “a number of complaints” relating to the use of force during arrest, detention and deportation of migrants in its submission to the 52nd session of the UN Committee against Torture. It was stated that in some cases it was found that police members used excessive force, while there were also reports of use of chemical restraints during deportation.\textsuperscript{115} A relevant report by the Ombudsman addressed several complaints by migrants and asylum seekers concerning violence and abuse at the stages of

\textsuperscript{115} Contribution of the National Human Rights Institution for the consideration of Cyprus’ Fourth Periodic Report at the 52\textsuperscript{nd} session of the UN Committee against Torture, 2014.
arrest, detention at Menogia, and during deportation procedures.\textsuperscript{116} Furthermore, KISA has reported that in response to a protest by detainees at Menogia in 2013, the staff beat them with truncheons, and when the injured detainees were transferred to the hospital the police officer told the doctor that they injured themselves while playing football.\textsuperscript{117} The UN Committee against Torture also stated in its fourth report on Cyprus that it remained concerned by the allegations of ill-treatment by police in Menogia.\textsuperscript{118}

Regarding the main detention centre in Menogia, there have been no incidents or complaints regarding serious deficiencies in the sanitary facilities provided. Indeed, all the detainees who were asked during a monitoring visit\textsuperscript{119} are satisfied with the general state of the facilities and mentioned that there is indeed hot water and they can shower without restrictions such as length etc. The facilities are cleaned twice daily. Overall the cleanliness of the detention centre seems to be of a very high standard. However regarding the holding cells in the various police stations the conditions vary. In one recent case an unaccompanied child asylum seeker being detained in a holding cell reported serious deficiencies in the standard of hygiene of the sanitary facilities as well as not being provided with basic necessities such as soap/shampoo/toothpaste.

Since Menogia began operating there have not been any reports regarding overcrowding. In Menogia the holding cells are furnished with bunk beds and have a capacity to accommodate eight asylum seekers. The room is 18 square metres and most of the space in the room is taken up by four metal bunk beds, leading to cramped conditions due to the fact that detainees spend many hours in the cells. The authorities consider the space to meet international standards, but the limited space has been noticed by Amnesty International\textsuperscript{120}. Regarding the holding cells at the various police stations, many of these are not adequate for stays longer than a few days, and although asylum seekers have their own beds, the space in some is not adequate.

Asylum seekers in Menogia have complained about the clothing they are given\textsuperscript{121}. In some instances (mainly in relation to women) there have been complaints of lack of undergarments and generally a very limited amount of clothing is available for detainees including asylum seekers. It has been reported that the only clothing they receive is when this is donated or when friends and family provide them with clothing during visits. In the holding cells the situation varies. In one recent case an unaccompanied child asylum seeker being detained in a holding cell reported that his clothes were confiscated and he was left for 4 months with the same clothes\textsuperscript{122}.

According to the law, a detainee has a right to medical examination, treatment and monitoring at any time during detention.\textsuperscript{123} The relevant law does not limit this right to emergency situations and from the testimonies of the detainees it can be concluded that indeed they have access to medical examinations, treatment and monitoring in situations which cannot be classified as emergencies. However the law provides for the criminal prosecution of a detainee who, if proven, abuses the right to medical examination, treatment and monitoring, requesting it without suffering from a health complication which

\textsuperscript{116} Ombudsman report on claims of abuse of foreigners by members of the Aliens and Immigration Unit of the Police during their arrest, detention and deportation, 18 September 2013 / Έκθεση Επιτρόπου Διοικήσεως και Ανθρωπίνων Δικαιωμάτων σχετικά με ισχυρισμούς κακοποίησης επικεφαλής της ΥΑΜ κατά τη σύλληψη, κράτηση και απόλυσή τους, 18 Σεπτεμβρίου 2013.
\textsuperscript{117} Detention conditions and Juridical overview on detention & deportation mechanisms in Cyprus, January 2014, KISA, p.32.
\textsuperscript{118} Concluding Observations on the Fourth Report of Cyprus, Committee against Torture, 21 May 2014.
\textsuperscript{119} Based on a monitoring visit carried out by the NGO Future Worlds Center in March 2014 for the submission of comments to the Committee against Torture pending their visit in April 2014 and for the purpose of drafting the report for the Asylum Information Database (AIDA).
\textsuperscript{121} Based on a monitoring visit carried out by NGO Future Worlds Center in March 2014 for the submission of comments to the Committee against Torture pending their visit in April 2014 and for the purpose of drafting the report for the AIDA website, as well as weekly visits to the center for the representation of individual cases.
\textsuperscript{122} Based on the findings of a lawyer representing the child on behalf of NGO Future Worlds Center, when visiting the child in detention.
\textsuperscript{123} Article 23 of the Rights of Persons who are Arrested and Detained Law 2005, [L.163 (I)/2005].
requires medical examination, treatment or monitoring. If a detainee is found guilty of this offence, they are liable to 3 years in prison, or a fine of up to 5,125.80 Euros. Although there is no information of a detainee being convicted of this it can be used as a deterrent. During the monitoring visit to the detention centre, it was reported that it had been used to intimidate a detainee who had already been taken for numerous medical examinations.

For a detainee to receive medical care and be examined by a doctor during detention, a written request must be lodged on behalf of the detainee. These requests if submitted in English or Greek are tended to in a timely manner and with a prompt response, and there were no complaints regarding the time it took for a request to be processed and for the detainee to see a doctor. There is no available information of anyone attempting to submit such a request in another language and therefore do not know if it would be accepted and if there are procedures in place to have it translated. Most detainees who do not write Greek or English, or who are illiterate have to ask a fellow detainee who does to fill this request for them.

Detainees are usually examined in the detention centre by a doctor who as of recently, visits on a daily basis. There is no in-house doctor. In situations where transportation to a clinical facility outside the detention centre is required, detainees are handcuffed usually for the entire duration of transportation, as well as during the medical examination. During their medical examination detainees are accompanied by a policeman/policewoman (depending on the gender of the detainee) who is present throughout the medical examination. Based on the testimonies of some detainees, it is evident that interpreters were not present during the medical examination, even in cases where the detainee is illiterate and does not speak Greek or English. This lack of communication and basic provision of information for detainees is in clear violation of the law, which states that any communication between the detainee and members of staff or police for purposes of medical examinations is deemed ‘important’ interaction and therefore authorities are obliged to ensure that this communication is in a language which the detainee understands. There is an obligation to make the appropriate arrangements for this communication to be understood by the detainee which is unfortunately not adhered to, as evidenced by the lack of interpreters during the medical examination. There is an option to request to see a psychologist or psychiatrist but there is no in-house psychologist or psychiatrist in the detention centre.

Regarding access to medical care for detainees including asylum seekers being held in a holding cell at a police station, the situation is similar as described above, however the way in which such requests are handled may vary. In one recent case an unaccompanied child asylum seeker detained in a holding cell reported that he requested to see a medical doctor and receive pain killers but neither requests were met.

In Menogia detainees confirmed that pork is not served, and it was also mentioned that during Ramadan the religious dietary requirements are accommodated. Regarding other dietary needs for medical reasons, these are also accommodated, although for cases of pregnant women and women breastfeeding it is not clear if these are accommodated. The quality of the food has been reported as

124 Article 30 of the Rights of Persons who are Arrested and Detained Law 2005, [L.163(I)/2005].
125 Based on a monitoring visit carried out by NGO Future Worlds Center in March 2014 for the submission of comments to the Committee against Torture pending their visit in April 2014 and for the purpose of drafting the report for the AIDA website.
126 Based on a monitoring visit carried out by NGO Future Worlds Center in March 2014 for the submission of comments to the Committee against Torture pending their visit in April 2014 and for the purpose of drafting the report for the AIDA website.
127 Based on a monitoring visit carried out by NGO Future Worlds Center in March 2014 for the submission of comments to the Committee against Torture pending their visit in April 2014 and for the purpose of drafting the report for the AIDA website, as well as weekly visits to the center for the representation of individual cases.
128 Articles 18 and 25 of the Rights of Persons who are Arrested and Detained Law 2005, [L.163 (I)/2005].
129 Based on the findings of a lawyer representing the child on behalf of NGO Future Worlds Center, when visiting the child in detention.
130 Based on a monitoring visit carried out by NGO Future Worlds Center in March 2014 for the submission of comments to the Committee against Torture pending their visit in April 2014 and for the purpose of drafting the report for the AIDA website, as well as weekly visits to the center for the representation of individual cases.
good; however there have been complaints regarding the quantity as a fair amount of detainees mentioned that the food was not enough to sustain them. There are vending machines available on site. Regarding the holding cells the situation is similar to that in the detention centre regarding the accommodation of dietary requirements for religious or medical reasons, but quality and quantity varies. In one recent case an unaccompanied child asylum seeker being detained in a holding cell reported that he was provided with food at 9:30am and 13:30 only and was not provided with food for the rest of the day\(^\text{131}\).

Detained asylum seekers in Menogia have access to open-air spaces twice daily for about an hour or one hour and 15 minutes at a time, once in the morning and once in the afternoon. Some detainees have complained regarding the size of the outdoor space\(^\text{132}\). During this time they can engage in recreational activities such as sports, card playing, chess, and backgammon. Some detainees mentioned that they did not possess a ball to play with, while others mentioned that some of these accessories are bought by the detainees with their own money. There are no special facilities for young children, as families are not detained. Unaccompanied children are detained, and from the research it emerges that the youngest unaccompanied child detained is 15-16. Regarding the holding cells at the various police stations, many lack sufficient open-air spaces and there are reports of detainees having extremely limited time outside. In one recent case, an unaccompanied child asylum seeker being detained in a holding cell reported that he was only taken outside once every 3-4 days for 20 minutes\(^\text{133}\). The holding cells do not have any recreational facilities.

Families are not detained although the authorities have stated they will soon be completing a wing in Menogia for the purpose of detaining families with children. In Menogia unaccompanied children are not kept separately from adults, whereas women are detained separately from men. In holding cells in various police stations women and unaccompanied children are detained separately. In the recent case (March 2014) of an asylum seeking unaccompanied child being detained in a holding cell he was held separately from adults but as a result he was kept in conditions of isolation for nearly 5 months\(^\text{134}\). Other vulnerable persons are not kept in separate rooms in Menogia or in holding cells.

Under the Aliens and Immigration Law children in detention shall have access to education, but to date there have been no cases of unaccompanied children in Menogia having access to education, whereas accompanied children are not detained. Detainees have access to a television located in the communal area, and there are also some magazines available. However these are very limited in number and are mostly available in English. Only detainees who at the time of their arrest had personal laptops have access to a computer. It is not clear if detainees have access to internet. During recent interviews with detainees, most detainees could not answer whether internet was available to them, while one replied that there was no internet, another mentioned that they can access the internet via their mobile phones if they pay a specific amount\(^\text{135}\). In holding cells there is no reading materials or access to internet.

Under the law, every detainee is allowed to have personal private interviews with their lawyer in a private space without the presence of any member of the police.\(^\text{136}\) This right can be exercised any day or time and the Head of the Detention centre has an obligation to not prevent, obstruct, or limit access. In practice this is mostly adhered to, however there would probably be an issue if a lawyer attempted to visit past the hour detainees are restricted to their rooms. In the case of UNHCR/NGO visits, there are

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\(^{131}\) Based on the findings of a lawyer representing the child on behalf of the NGO Future Worlds Center, when visiting the child in detention.

\(^{132}\) Based on a monitoring visit carried out by NGO Future Worlds Center in March 2014 for the submission of comments to the Committee against Torture pending their visit in April 2014 and for the purpose of drafting the report for the AIDA website, as well as weekly visits to the center for the representation of individual cases.

\(^{133}\) Based on the findings of a lawyer representing the child on behalf of the NGO Future Worlds Center, when visiting the child in detention.

\(^{134}\) Based on the findings of a lawyer representing the child on behalf of the NGO Future Worlds Center, when visiting the child in detention.

\(^{135}\) Based on a monitoring visit carried out by NGO Future Worlds Center in March 2014 for the submission of comments to the Committee against Torture pending their visit in April 2014 and for the purpose of drafting the report for the Asylum Information Database (AIDA).

\(^{136}\) Article 12 of the Rights of Persons who are Arrested and Detained Law 2005, [L.163 (I)/2005].
restrictions as they must give prior notice and will be given access during regular hours. Police officers are present during interviews with detainees although lawyers maintain client/lawyer privilege and can meet in private. No alternatives to detention are applied. In holding cells the situation is similar to that described here.

The media is restricted from accessing detention centres and must request permission which would most probably not be granted. As mainstream media show little interest in such issues Future Worlds Centre does not have knowledge of any media attempts to enter detention facilities. Less mainstream media would definitely not be given access and any video footage that has surfaced was shot without permission. Politicians have access to detention centres but are also required to give prior notice.

Under the law every detainee has the right to daily visits with any person of their choice for the duration of one hour. These are held in the presence of police. When asked, no detainee reported a problem with the visiting procedure, apart from the fact that police presence during these meetings with relatives, friends, etc., is very evident. The same would apply to religious representatives although to date there have been no such visits.

NGOs and UNHCR monitor detention centres, specifically who is being detained, but in order to carry out monitoring visits and to be given access to areas besides those for visitors, approval is needed from the Head of Police or the Ministry of Justice and Public Order. Legal representation is offered by NGOs. The Red Cross Cyprus have initiated a project in Menogia offering social and psychological support.

In Menogia, detainees are permitted to have mobile phones, however the signal is switched off at certain times of the day, namely during their lunch and afternoon rest. Detainees report that they must pay for credit for their mobile phone with their own money that is held for them in the centre. Money sources include what was in their possession at the time of arrest or from friends or family. This money is used for all their necessities. This creates a communication barrier for detainees who did not carry any money at the moment of their arrest or who have used all of their funds. Detainees report that in such cases they borrow money from other detainees or use another detainee’s mobile. According to the management of the centre detainees can request to use the centre’s landline however such a request must be submitted in writing and approved by the Director which usually takes 24 hours, and this includes calls to lawyers. Detainees did not seem to know about this option or report that it was easier to borrow another detainee’s mobile. As the centre is in a remote area, it is not easy for lawyers to access it, therefore detainees use faxes to send documents or written communication to lawyers/NGOs/other organisations. However in order to do so, detainees must submit a written request that must be approved by the Director and again this can take days to be approved, usually depending on who the recipient is. Faxes to the European Court of Human Rights, the Ombudswoman and UNHCR are usually approved faster than others. KISA has reported difficulties on behalf of detainees when trying to send a fax to the NGO and has submitted a relevant complaint to the Ombudsman stressing the right of detainees to send and receive letters. There have also been reports by detainees that the documents are checked by the detention staff before they are allowed to send them.

The situation in holding cells varies, in some there are stricter rules regarding the use of a mobile however in others it is easier to access the landline and send faxes.

Persons categorised as a vulnerable person before detention or during their detention are detained. Regarding support and/or special treatment when in detention, it depends on the needs/vulnerability but

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138 Detention conditions and Juridical overview on detention & deportation mechanisms in Cyprus, January 2014, KISA.

Ombudsman report on the right of detainees at the Menogia detention centre to send letters via fax, 6 Mach 2014/ Έκθεση της Επιτρόπου Διοίκησης και Ανθρωπίνων Δικαιωμάτων όσον αφορά το δικαίωμα αποστολής επιστολών με τηλεομοιότυπο από κρατούμενους στο Χώρο Κράτησης Μεταναστών στη Μενόγεια, 6 Μαρτίου 2014.

139 Detention conditions and Juridical overview on detention & deportation mechanisms in Cyprus, January 2014, KISA.
The majority of asylum seekers in detention are not informed of the reasons or legal basis of their detention. In the rare case they are provided with the administrative detention order, this mentions a summary of the articles of the law upon which the detention is based but does not include the facts and/or reasons for detention. It also includes a brief description of the available legal remedies. The administrative order is usually issued in English and rarely in Greek, it is never provided in a language the applicant is known to understand. In Menogia, detainees are given a general leaflet informing them of their rights and obligations in detention, but it is not clear if this includes the right to legal assistance and the right to legal assistance, however in practice, detainees do not have knowledge of the reasons for their detention or the legal challenges available or their legal aid options. In spite of claims by the Civil Registry and Migration Department that detainees are always provided written information regarding the grounds of their detention and their rights, and that every reasonable effort is made to ensure that detainees receive the information in a language they understand, NGOs such as KISA, and the Ombudsman have noted several reports by detainees that they had not received adequate information.

According to national legislation, there are two legal remedies available to challenge detention for immigration purposes, and these can be used by asylum seekers in detention as they are detained for immigration purposes. Firstly, if the administrative order was issued based on the asylum seeker being declared a ‘prohibited immigrant’ (see section on Grounds for Detention) the order can be challenged under Article 146 of the Constitution before the Supreme Court. Although this is not provided for in the Aliens and Immigration Law, it is derived from the wording of the article in the Constitution, as it is the case with all executive decisions issued by the administration. If the administrative order was issued based on the articles of the Aliens and Immigration Law that transpose the Returns Directive, then again the order can be challenged under Article 146 of the Constitution before the Supreme Court.

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140 Based on information provided by NGO Future Worlds Center that provides free legal support to asylum seekers since 2008 and assists an average of 400 cases per year.
141 Comments and Observations for the forthcoming 52nd session of the UN Committee against Torture, April 2014, KISA – p.10.
143 Article 14, Aliens and Immigration Law (CAP 105).
144 Administrative recourse under Article 146 (1) of the Constitution of the Republic of Cyprus. This provision provides as follows: “The Supreme Constitutional Court shall have exclusive jurisdiction to adjudicate finally on a recourse made to it on a complaint that a decision, an act or omission of any organ, authority or person, exercising any executive or administrative authority is contrary to any of the provisions of this Constitution or of any law or is made in excess or in abuse of powers vested in such organ or authority or person.”
145 Article 18(OG), Aliens and Immigration Law (CAP 105).
146 Administrative recourse under Article 146 (1) of the Constitution of the Republic of Cyprus. This provision provides as follows: “The Supreme Constitutional Court shall have exclusive jurisdiction to adjudicate finally on a recourse made to it on a complaint that a decision, an act or omission of any organ, authority or person, exercising any executive or administrative authority is contrary to any of the provisions of this Constitution or of any law or is made in excess or in abuse of powers vested in such organ or authority or person.”
and this instance is provided for specifically in the Law\(^{147}\). In both instances, if successful, the detention order will be annulled. The difference between the two instances is that legal aid by the state is only provided when challenging the administrative orders issued in accordance with the articles of the Aliens and Immigration Law\(^{148}\).

The second remedy -also available before the Supreme Court- is a habeas corpus application provided for under Article 155.4 of the Constitution, which challenges the lawfulness of detention, but only on length grounds. Again there are specific provisions in the articles transposing the Returns Directive that refer to this remedy\(^{149}\). If the detention is ordered based on the asylum seeker being declared a ‘prohibited immigrant’\(^{150}\) (see section on grounds for detention), then the maximum detention limit of 18 months does not apply, and as a consequence a Habeus Corpus application cannot be submitted on this ground.

If a Habeus Corpus application is successful, the detainee should be immediately released. There is a substantial number of cases where the Supreme Court ordered the release of a detainee either on the lawfulness of the grounds of detention or length and the administration immediately issued new detention orders and re-arrested the person as they exited the Court. In July 2014, it was reported that an asylum seeker whose appeal at the Supreme Court had been pending since 2011, was detained for eight months and eventually deported.\(^{151}\) UNHCR expressed concern regarding the potential violation of the principle of non-

The deadline to submit a recourse against the administrative decisions is 75 days upon receiving knowledge of the decision, whereas a Habeus Corpus application can be submitted at any time. There are no time-limits in which the Supreme Court is obliged to examine the recourse, priority is supposed to be given to cases of detention however in practice the time it takes to examine such cases is still lengthy as the average is 8 months\(^{153}\), whereas a Habeus Corpus application may take 1-3 months but only challenges the duration of the detention, not the lawfulness. The submission of either application does not have suspensive effect, meaning the detainee can be returned to the country of origin within this time period. For asylum seekers the deportation order is suspended by the administration for the duration of the examination of the asylum claim but not during the judicial review of the asylum claim.

The Aliens and Immigration Law, under the articles that transpose the Returns Directive Law, provide for periodic reviews of the lawfulness of detention or review of this upon request of the detainees but in practice, this does take place. Even when the applicant or their legal representative requests a review, in most cases the administration does not even respond to the request. In the rare case a review is carried out, a proper review is not conducted and the initial justification is repeated, usually stating a lack of cooperation by the detainee for the issuance of travel documents, regardless if the detainee is an asylum seeker and without stating any reasoning or facts to support the claim of lack of cooperation.

The judicial review of detention is not considered effective due the lack of suspensive effect as well as the length of time to issue a decision. This was confirmed by the European Court of Human Rights in M.A. v. Cyprus where the Court held that the applicant did not have an effective remedy with automatic suspensive effect to challenge his deportation.\(^{154}\) The applicant was not deported to Syria only because of an interim measure issued by the Court under Rule 39 of its Rules of Court to the Cypriot Government indicating that he should not be removed until further notice. The Court concluded that

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\(^{147}\) Article 18ΠΣΤ(3), Aliens and Immigration Law (CAP 105).

\(^{148}\) Article 6C, Legal Aid Law.

\(^{149}\) Article 18ΠΣΤ(5), Aliens and Immigration Law (CAP 105).

\(^{150}\) Article 14, Aliens and Immigration Law (CAP 105)

\(^{151}\) KISA Press Release, Once again the Ministry of Interior acted deceitfully and unlawfully, 18 July 2014, available at: http://goo.gl/Y6QvLi

\(^{152}\) UNHCR Cyprus, Press Release 18 July 2014, ‘\(\Upsilon\\eta\eta\) Αρμοστεία εκφράζει τις ανησυχίες της για πιθανή παραβίαση της αρχής της μη επαναπροώθησης’.

\(^{153}\) The European Court of Human Rights in the case of MA v Cyprus mentioned that according to government data the average length of such proceedings is eight months.

\(^{154}\) ECtHR, MA v Cyprus, (Application no. 41872/10), 23 October 2013.
there was a lack of effective remedy to challenge lawfulness of detention as the only recourse in domestic law that would have allowed the applicant to have had the lawfulness of his detention examined would have been one brought under Article 146 of the Constitution. The Court held that the average length of such proceedings, standing at eight months, was undoubtedly too long for the purposes of Article 5 § 4, and rejected the argument of the Government that it was possible for individuals to speed up their actions by reaching an agreement with the Government. The Court ruled Cyprus had violated Article 5(4) of the European Convention on Human Rights (relating to lawfulness of detention) and that domestic remedies must be "certain", and speediness, as an indispensable aspect of Article5(4), should not depend on the parties reaching an agreement. The UN Committee against Torture has also expressed its concern concerning the lack of protection against _refoulement_ during the judicial review process, and stated that Cyprus should abide by its commitment to provide for an effective judicial remedy before a court with automatic suspensive effect of the deportation of asylum seekers and other undocumented immigrants.  

The overall quality of the asylum examination is not particularly affected by the fact that the applicant is in detention, as the personal interview examining the asylum claim is carried out by an officer/case-worker from the Asylum Service and with the assistance of an interpreter. Until recently such interviews were carried out at the offices of the Asylum Service, as with all asylum seekers, but currently there are interviews carried out in the detention centre by the Asylum service.

### E. Legal assistance

**Indicators:**

- Does the law provide for access to free legal assistance for the review of detention?
  - ✔ Yes (only if detained under the Returns Directive, not if on the ground of being a "prohibited immigrant")
  - ☐ No

- Do asylum seekers have effective access to free legal assistance in practice?
  - ☐ Yes  ☐ No

According to the law an application for legal aid can be submitted only for the judicial review of detention before the Supreme Court and only when the administrative order was issued based on the articles of the Aliens and Immigration Law. If the administrative order was issued based on the asylum seeker being declared a 'prohibited immigrant' (see section on Grounds for Detention) then they are not eligible for legal aid. Legal aid is also not provided to challenge the length under a Habeus Corpus application nor is it provided to challenge or request a review of detention before the authorities through administrative procedures (request for a review, challenge purpose, length, and lawfulness).

Applications for legal aid are subject to a “means and merits” test. According to this the detainee applying for legal aid must show that they do not have the means to pay for the services of a lawyer and this will be examined by a Welfare officer who will submit a report to the Court and in most cases for detainees, this leg of the test will considered to be met. Regarding the ‘merits’ test, a detainee must submit reasons in the application that there is a possibility for the Court to issue a positive decision on the lawfulness of detention. As the Supreme Court only examines points of law, the detainee must raise legal points without the assistance of a lawyer in order for the judge to decide whether there is a possibility that the Court may rule in favour of the detainee if it later examines the lawfulness of detention. It is nearly impossible for a person with no legal background to satisfy this requirement and,

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156 Article 6C, Legal Aid Law.
157 Article 14, Aliens and Immigration Law (CAP 105).
as a result, since the law for Legal Aid passed in 2010, no applications, submitted by asylum seekers in detention -besides having been extremely few\(^{158}\) have been granted.

The main obstacles in accessing legal assistance in detention is the lack of resources on behalf of the detainee to contract the services of a lawyer and the problematic procedure as described above in accessing legal aid. Contacting a lawyer is not much of an issue although the detainees who were asked had not received a list of lawyers and their telephone numbers as compiled by the Cyprus Bar Association and as required by law.\(^{159}\) Meetings with lawyers in detention are confidential and held in a specialised room which has been designated as the lawyer’s room. The clients are contacted mainly through their mobile phones.

Asylum seekers in detention reach NGOs providing legal assistance primarily through word of mouth, especially since the information available to asylum seekers is often not available or out-dated (see section on Information for asylum seekers and access to UNHCR and NGOs) or by NGOs carrying out monitoring visits to the detention center\(^{160}\). If an NGO visiting the detention center cannot offer legal assistance, they often refer asylum seekers to NGOs that do offer such services. It has been noted that there is a general lack of use of interpreters during all procedures in the detention centre, which is problematic especially in relation to illiterate detainees. This makes communication for illiterate detainees nearly impossible and they are unable to make use of their rights relating to access to legal remedies, food, clothing and medical examinations. If an asylum seeker was represented prior to their detention there may be a slightly better chance of challenges the detention however similar issues will arise, as an asylum seeker who was represented by a private lawyer prior to detention may not have funds to continue contracting the lawyer’s services. If the asylum seeker was represented by a lawyer working for an NGO, such legal services are very limited, since currently only the Future Worlds Center provides such services and in addition judicial review has court expenses which the NGO is not in a position to cover.

Besides the judicial review of detention, a legal representative can challenge the detention of an asylum seeker or request their release through administrative procedures that do not carry expenses. Such representation is offered for free to detained asylum seekers through the project ‘Strengthening Asylum’ funded by UNHCR and the project ‘Provision of Free Legal Advice to Asylum Seekers’ funded by the European Refugee Fund (ERF)\(^{161}\), both implemented by Future Worlds Center. Both projects are limited in their capacity to offer representation to all asylum seekers that may request it.

Free legal assistance is available to asylum seekers in detention, as to all asylum seekers, through the implementation of the above mentioned UNHCR and ERF funded projects, with the same limitations on capacity.

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\(^{158}\) According to the Cylaw database, only five applications for legal aid have been submitted by asylum seekers in detention.

\(^{159}\) Article 8(3)(b), Law on the Rights of Persons who are Arrested and Detained Law 2005, [L.163 (I)/2005.

\(^{160}\) Based on information provided by NGO Future Worlds Center that carries out weekly visits to the detention centre.

\(^{161}\) The ERF funded a project implemented by Future Worlds Center providing free legal advice to asylum seekers. It started in February 2014 and ended in June 2014. There is no prospect of immediate renewal.